



STATE OF NEW HAMPSHIRE

Department of Administrative Services

RISK MANAGEMENT UNIT

State House Annex – Room 412

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Important information about your State of New Hampshire Retiree Prescription Drug Plan beginning January 1, 2015

Dear State of New Hampshire Retiree:

As of January 1, 2015, a new retiree prescription drug plan is replacing the current drug plan offered to State of New Hampshire retirees and their spouses who are also enrolled in Medicare Parts A and B. The State will continue to provide your retiree prescription drug coverage through Express Scripts. However, the new plan is an employer-sponsored Medicare Part D plan called Express Scripts Medicare® (PDP)*for The State of New Hampshire Retirees.

Please read this letter in its entirety. This letter will provide you with important information about what you can expect over the next several weeks as we transition you onto your new retiree prescription drug plan. Your only required action at this time, and with respect to all future mailings, is to **OPEN, READ, and SAVE** all mail pertaining to your retiree benefits.

Your Enrollment Will Automatically Transfer as of January 1, 2015

Since you are already a participant in the State's Retiree Prescription Drug Benefit and enrolled in Medicare Parts A and B, we are automatically enrolling you in the Express Scripts Medicare. **No action is required to enroll.** Participants in the State's Retiree Prescription Drug Benefit who are not enrolled in Medicare Parts A and B will remain on the current Express Scripts prescription drug plan as these changes do not apply to those participants.

Your Pharmacy Benefits and Medicare Part D

This new prescription drug coverage is comparable to your current plan and will continue to offer better coverage than a standard Medicare Part D plan. However, this plan is a form of Medicare Part D coverage.

Even though this is a Medicare Part D plan, you are still covered by the State of New Hampshire pharmacy benefits. Therefore, there is **NO DEDUCTIBLE** and **NO DONUT HOLE**. It is important to note that the calendar year 2015 total maximum out-of-pocket cost of \$500 will remain. You will receive mailings about Medicare Part D from Express Scripts Medicare. **Do NOT enroll in MEDICARE PART D on your own.**

What This Change Means To You

Although the proposed changes are designed to save money with the least impact on your coverage and costs, you may experience an increase in some of your copayments from the preferred copay amount to the non-preferred copay amount due to changes in the Medicare Part D formulary. These changes are necessary to help preserve the rich benefits that have been provided to retirees. If you are going to experience an increase in copayment costs for any of the

drugs you are currently taking, you will be notified in a separate letter from Express Scripts Medicare. At no time will your total cost of all of your copayments paid in calendar year 2015 exceed \$500.

OPEN, READ and SAVE Your Mail

We understand that over the next three months you will receive a lot of mail between the elections, the holiday season and Medicare Open Enrollment. If you are not sure what is inside an envelope, open it to confirm you are not missing any important information about your pharmacy benefits. ***If action is required by you, it will be clearly stated in future mailings.*** Remember: Do NOT enroll in Medicare Part D on your own.

Over the next few months, please keep in mind that these changes to your retiree pharmacy benefits are a small step toward sustaining the medical and prescription drug benefits for you and future retirees in the years ahead. The State of New Hampshire and Express Scripts are committed to helping you understand your benefits, the changes that are being made, and the opportunities available to you to manage your retiree benefit costs as effectively as possible.

Key Points to Post on Your Refrigerator

Enclosed with this letter is a summary of Key Points to remember as your pharmacy benefits are transitioned to Express Scripts Medicare over the next three months. The Key Points include when you will receive upcoming mailings from Express Scripts Medicare. Express Scripts will follow any mail forwarding instructions you provide the US Postal Service. If you have a seasonal address and utilize mail forwarding, Express Scripts Medicare will forward as directed. Remember: Open, Read, and Save all of your mail related to your retiree benefits.

As mentioned above, additional information will be mailed in the coming months. In the meantime, if you have urgent, general questions that cannot wait, you can call Express Scripts Medicare Customer Service at 1.844.468.0427. Customer Service is available 24 hours a day, 7 days a week. TTY users should call 1.800.716.3231.

Again, please be sure to look for additional information over the next few months from Express Scripts Medicare regarding this upcoming change.

Sincerely,



Linda M. Hodgdon
Commissioner

**State of New Hampshire Retiree
Prescription Drug Benefit Program**
Express Scripts Medicare (PDP)
KEY POINTS

- Express Scripts Medicare Prescription Drug Plan (PDP) is a State of NH sponsored Medicare Part D plan that provides benefits above and beyond the standard Medicare Part D plan.
- **NO ACTION REQUIRED BY YOU TO ENROLL!!** The State will automatically transfer your enrollment into the Express Scripts Medicare Part D Plan. Do not enroll with Medicare Part D on your own.
- In 2015, you will continue to pay your copayments until you reach your maximum of \$500 per calendar year. No change to your current plan maximum out-of-pocket costs.
- Over the next three months, keep an eye out for mailings providing information about your 2015 Retiree Medicare Prescription Drug Benefits
 - Prescription Drug Notification and Benefit Overview (Mid-October)
 - Welcome Kit with **new Member ID card** (Early December)
 - Formulary Change and Transition Supply Notices, if applicable
- New benefits are effective January 1, 2015.
- Start using your new Member ID Card on or after January 1, 2015. Your current Express Scripts card will not work on or after January 1, 2015.
- **Your Mail: Open It! Read It! Save It!**
- **Don't forget to let us know if you have a change of address or phone number!!**

How to contact the Division of Personnel:

→ By Phone: (603) 271-1475

→ By Email: SONHBenefits@nh.gov

→ By Mail: The State of NH Division of Personnel, 28 School Street, Concord, NH 03301

- Express Scripts Medicare Customer Service* toll-free phone number:

1 (844) 468 -0427

*The Express Scripts Medicare Customer Service representatives can answer **general questions** as of October 1, 2014 and will be able to answer **personal inquiries** once you receive your Welcome Kit in early December.