

2015 Express Scripts Medicare (PDP) Pharmacy Directory

This directory is for pharmacies in your area based upon your ZIP code. For more information or other questions, please contact **Express Scripts Medicare®** (PDP) Customer Service at the numbers below, or visit our website. This *Pharmacy Directory* was updated on 08/05/2014.

Website..... www.Express-Scripts.com

Our website provides an array of resources and tools, including plan information.

Customer Service department phone number See your member ID card

Customer Service days and hours of operation 24 hours a day, 7 days a week

Customer Service TTY phone number 1.800.716.3231

Customer Service is available in English and other languages.

For doctors' use only: Home delivery pharmacy prescription phone number 1.888.327.9791

For doctors' use only: Home delivery pharmacy prescription fax number 1.800.837.0959

(Please note: We accept faxed prescriptions only from your doctor.)

Beneficiaries must use network pharmacies to access their prescription drug benefit. Benefits, formulary, pharmacy network, premium and/or copayments/coinsurance may change on January 1, 2016.

This information is available for free in other languages. Please call Express Scripts Medicare Customer Service at the numbers on the back of your member ID card for additional information. Customer Service is available 24 hours a day, 7 days a week.

Esta información está disponible sin cargo en otros idiomas. Llame al Servicio al cliente de Express Scripts Medicare a los números que figuran al dorso de su tarjeta de identificación de miembro para obtener información adicional. El Servicio al cliente está disponible las 24 horas del día, los 7 días de la semana.

This document is available in braille. Please call the Customer Service numbers listed on the back of your member ID card if you need plan information in another format.

Introduction

This booklet provides a list of Express Scripts Medicare's network pharmacies in your area based on your ZIP code. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review your other plan materials.

We call the pharmacies on this list our "network pharmacies" because we have made arrangements with them to provide prescription drugs to plan members. In most cases, your prescriptions are covered under Express Scripts Medicare only if they are filled at a network pharmacy or through our home delivery pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription, but can switch to any of our other network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your other plan materials.

All network pharmacies are not listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of August 5, 2014. You may visit us on our website at www.Express-Scripts.com to search for a pharmacy in your area, or you may contact Customer Service for the most current list. Our contact information appears on the front and back covers of this directory.

You can get prescription drugs shipped to your home through our network home delivery program. For more information, please contact us or see the home delivery section of this pharmacy directory.

If you have questions about any of the above, please see the front and back covers of this directory for information on how to contact us.

Home Delivery Pharmacy

You can get prescription drugs shipped to your home through our network home delivery service, the Express Scripts PharmacySM. You may also have the choice to sign up for automated home delivery through our Worry Free Fills[®] program. Typically, you should expect to receive your prescription drugs within ten days from the time that the home delivery pharmacy receives the order. If you do not receive your prescription drug(s) within this time frame, please contact us using the information that appears on the front and back covers of this directory.

Home Infusion Network Pharmacies

This plan will cover your home infusion therapy if:

- Your prescription drug is on the plan's formulary or you have a formulary exception.
- The plan has approved your prescription drug for home infusion therapy.
- Your prescription is written by an authorized prescriber.

Home infusion network pharmacies specialize in the preparation of medications that are administered intravenously or by injection. To find out more, please visit our website or call our Customer Service department using the information provided on the front and back covers of this directory.

Long-Term Care Network Pharmacies

Residents of a long-term care facility may access their prescription drugs covered under the plan through the facility's long-term care pharmacy or another network long-term care pharmacy. A long-term care pharmacy provides medications to residents of long-term care facilities (such as nursing homes and residential care facilities, mental health facilities, hospices and long-term care or skilled nursing care beds in hospitals). To find out more, please visit our website or call our Customer Service department using the information provided on the front and back covers of this directory.

Indian Health Service/Tribal/Urban Indian Health Program (I/T/U)

Network Pharmacies

Only Native Americans and Alaska natives have access to Indian Health Service/Tribal/Urban Indian Health Program (I/T/U) Pharmacies through the plan's pharmacy network. Those other than Native Americans and Alaska natives may be able to access these pharmacies under limited circumstances (e.g., emergencies). To find out more, please visit our website or call our Customer Service department using the information provided on the front and back covers of this directory.

When composed, the following pages will provide a list of some of the more commonly used chain pharmacies and their toll free numbers, followed by approx 10 pharmacies in each category based on the member's zip code:

- *Retail/Chain*
- *Home Delivery*
- *Home Infusion*
- *Long-Term Care*
- *Indian Tribal Urban Pharmacies*

For more information, please contact Express Scripts Medicare Customer Service at the numbers on the back of your member ID card, 24 hours a day, 7 days a week, or visit **www.Express-Scripts.com**. This *Pharmacy Directory* was updated on 08/05/2014.

The benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the plan.

With Express Scripts Medicare, you will have access to over 68,000 network pharmacies nationally. You may fill your prescriptions at a retail, home infusion, long-term care or Indian Health Service/ Tribal/Urban Indian Health Program (I/T/U) pharmacy, or through our convenient home delivery service.* In order to maximize your benefits, covered drugs must be filled at a network pharmacy. However, there are emergency circumstances under which you may be reimbursed for a formulary prescription that is not filled at a network pharmacy. Limitations, copayments and restrictions may apply. For additional information, please contact us at the numbers listed on your member ID card, 24 hours a day, 7 days a week, or visit us on the Web at **www.Express-Scripts.com**.

*Other pharmacies are available in our network.

Express Scripts Medicare (PDP) is a prescription drug plan with a Medicare contract.
Enrollment in Express Scripts Medicare depends on contract renewal.

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