DATE: 4/20/2018

CONTRACT #: 8002306

NIGP CODE: 920-0000

CONTRACT FOR: Security Compliance, Testing & Remediation Services (Merchant Cards)

CONTRACTOR: Optiv Security Inc.

VENDOR CODE #: 169778

SUBMITTED FOR ACCEPTANCE BY:

MATHEW STANTON, ADMINISTRATOR III
BUREAU OF PURCHASE AND PROPERTY

DATE 4/20/18

APPROVED FOR ACCEPTANCE BY:

GARY LUNETTA, DIRECTOR
DIVISION OF PROCUREMENT & SUPPORT SERVICES

DATE 4/20/18

ACCEPTED FOR THE STATE OF NEW HAMPSHIRE UNDER THE AUTHORITY GRANTED TO ME BY NEW HAMPSHIRE REVISED STATUTES, ANNOTATED 21-I:14, XII.

CHARLES M. ARLINGHAUS, COMMISSIONER
DEPARTMENT OF ADMINISTRATIVE SERVICES

DATE 4/23-18

This is one of 6 contracts to be awarded

Revised 11/6/17 PAR
## SECURITY COMPLIANCE, TESTING AND REMEDIATION SERVICES

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

### AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

#### GENERAL PROVISIONS

<table>
<thead>
<tr>
<th>1. IDENTIFICATION,</th>
<th>1.2 State Agency Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 State Agency Name</td>
<td>1001 Main Street, Concord, NH 03301</td>
</tr>
<tr>
<td>Department of Administrative Services</td>
<td>25 Capitol Street, Concord, NH 03301</td>
</tr>
<tr>
<td>1.3 Contractor Name</td>
<td>1.4 Contractor Address</td>
</tr>
<tr>
<td>Opiv Security Inc.</td>
<td>1125 17th Street, Suite 1700</td>
</tr>
<tr>
<td>1.5 Contractor Phone Number</td>
<td>1.6 Account Number</td>
</tr>
<tr>
<td>303-298-0600</td>
<td>169778</td>
</tr>
<tr>
<td>1.9 Contracting Officer for State Agency</td>
<td>1.10 State Agency Telephone Number</td>
</tr>
<tr>
<td>Robin Parkhurst, Administrator</td>
<td>603-271-7410</td>
</tr>
<tr>
<td>1.11 Contractor Signature</td>
<td>1.12 Name and Title of Contractor Signatory</td>
</tr>
<tr>
<td>[Signature]</td>
<td>Jacqueline Wayne, Associate General Counsel</td>
</tr>
</tbody>
</table>

1.13 Acknowledgement: State of New Hampshire, County of  
On 4/30/18, before the undersigned officer, personally appeared the person identified in block 1.12, or satisfactorily proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity indicated in block 1.12.

1.13.1 Signature of Notary Public or Justice of the Peace  
[Seal] Catherine Lane Parsons  
[Signature] Catherine Lane Parsons

1.14 State Agency Signature  
[Signature]  
Date: 4/23/18

1.15 Name and Title of State Agency Signatory  
Charles M. Arlinghaus, Commissioner

1.16 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)  
By:  
Director, On:

1.17 Approval by the Attorney General (Form, Substance and Execution) (if applicable)  
By:  
On:

1.18 Approval by the Governor and Executive Council (if applicable)  
By:  
On:
2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES. 3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.18, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.14 ("Effective Date").
3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT. Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT. 5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.
5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.
5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.
5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY. 6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including vision, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws.
6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.
6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor’s books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL. 7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.
7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

Contractor Initials

Date 4-20-18

Page 2 of 19
7.3 The Contracting Officer specified in block 1.9, or his or
her successor, shall be the State’s representative. In the
event of any dispute concerning the interpretation of this
Agreement, the Contracting Officer’s decision shall be
final for the State.

8. EVENT OF DEFAULT/REMEDIES.
8.1 Any one or more of the following acts or omissions of
the Contractor shall constitute an event of default
hereunder ("Event of Default"):  
8.1.1 failure to perform the Services satisfactorily or on
schedule;
8.1.2 failure to submit any report required hereunder;
and/or
8.1.3 failure to perform any other covenant, term or
condition of this Agreement.
8.2 Upon the occurrence of any Event of Default, the
State may take any one, or more, or all, of the following
actions:
8.2.1 give the Contractor a written notice specifying the
Event of Default and requiring it to be remedied within,
in the absence of a greater or lesser specification of time,
within thirty (30) days from the date of the notice; and if the
Event of Default is not timely remedied, terminate this
Agreement, effective two (2) days after giving the
Contractor notice of termination;
8.2.2 give the Contractor a written notice specifying the
Event of Default and suspending all payments to be
made under this Agreement and ordering that the
portion of the contract price which would otherwise
accrue to the Contractor during the period from the date
of such notice until such time as the State determines that
the Contractor has cured the Event of Default shall never
be paid to the Contractor;
8.2.3 set off against any other obligations the State may
owe to the Contractor any damages the State suffers by
reason of any Event of Default; and/or
8.2.4 treat the Agreement as breached and pursue any
of its remedies at law or in equity, or both.

9. DATA/ACCESS/CONFIDENTIALITY/ PRESERVATION.
9.1 As used in this Agreement, the word "data" shall
mean all information and things developed or obtained
during the performance of, or acquired or developed by
reason of, this Agreement, including, but not limited to, all
studies, reports, files, formulæ, surveys, maps, charts,
sound recordings, video recordings, pictorial
reproductions, drawings, analyses, graphic
representations, computer programs, computer printouts,
notes, letters, memoranda, papers, and documents, all
whether finished or unfinished.
9.2 All data and any property which has been received
from the State or purchased with funds provided for that
purpose under this Agreement, shall be the property of
the State, and shall be returned to the State upon
demand or upon termination of this Agreement for any
reason.
9.3 Confidentiality of data shall be governed by N.H. RSA
chapter 91-A or other existing law. Disclosure of data
requires prior written approval of the State.

10. TERMINATION. In the event of an early termination of
this Agreement for any reason other than the completion
of the Services, the Contractor shall deliver to the
Contracting Officer, not later than fifteen (15) days after
the date of termination, a report ("Termination Report")
describing in detail all Services performed, and the
contract price earned, and including the date of
termination. The form, subject matter, content, and
number of copies of the Termination Report shall be
identical to those of any Final Report described in the
attached EXHIBIT A.

11. CONTRACTOR’S RELATION TO THE STATE. In the
performance of this Agreement the Contractor is in all
respects an independent contractor, and is neither an
agent nor an employee of the State. Neither the
Contractor nor any of its officers, employees, agents or
members shall have authority to bind the State or receive
any benefits, workers’ compensation or other
emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The
Contractor shall not assign, or otherwise transfer any
interest in this Agreement without the prior written notice
and consent of the State. None of the Services shall be
subcontracted by the Contractor without the prior written
notice and consent of the State.

13. INDEMNIFICATION. The Contractor shall defend,
indemnify and hold harmless the State, its officers and
employees, and from and against any and all losses suffered
by the State, its officers and employees, and claims, liabilities or penalties asserted against the State, its
officers and employees, by or on behalf of any person
against the Contractor, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or
omissions of the Contractor. Notwithstanding the
foregoing, nothing herein contained shall be deemed to
constitute a waiver of the sovereign immunity of the
State, which immunity is hereby reserved to the State. This
covenant in paragraph 13 shall survive the termination of
this Agreement.

14. INSURANCE.
14.1 The Contractor shall, at its sole expense, obtain and
maintain in force, and shall require any subcontractor or
assignee to obtain and maintain in force, the following
insurance:
14.1.1 comprehensive general liability insurance against
all claims of bodily injury, death or property damage, in
amounts of not less than $1,000,000 per occurrence and
$2,000,000 aggregate; and
14.1.2 special cause of loss coverage form covering all
property subject to subparagraph 9.9 herein, in an
amount not less than 80% of the whole replacement
value of the property.
14.2 The policies described in subparagraph 14.1 herein
shall be on policy forms and endorsements approved for
use in the State of New Hampshire by the N.H.
Department of Insurance, and issued by insurers licensed
in the State of New Hampshire.
14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of cancellation or modification of the policy.

15. WORKERS' COMPENSATION.
15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A (“Workers’ Compensation”).
15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers’ Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers’ Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers’ Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers’ Compensation laws in connection with the performance of the Services under this Agreement.

16. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

19. CONSTRUCTION OF AGREEMENT AND TERMS. This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.

23. ADDITIONAL TERMS. Exhibit G is hereby incorporated into this Agreement. In the event of a conflict between the terms contained in Exhibit G and this Agreement or the RFB, the Exhibit shall govern.

24. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

25. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.
EXHIBIT A
SCOPE OF SERVICES

1. INTRODUCTION

Optiv Security Inc. (hereinafter referred to as the "Contractor") hereby agrees to provide the State of New Hampshire (hereinafter referred to as the "State"), Department of Administrative Services, with Security Compliance, Testing And Remediation Services in accordance with the bid/proposal submission in response to State Request for Bid #2075-18 and as described herein.

2. CONTRACT DOCUMENTS

This Contract consists of the following documents ("Contract Documents") in order of precedence:

a. State of New Hampshire Terms and Conditions, General Provisions Form P-37
b. EXHIBIT A Scope of Services
c. EXHIBIT B Payment Terms
d. EXHIBIT C Special Provisions
e. EXHIBIT D RFB 2075-18
f. EXHIBIT E Pre-Engagement Checklist
g. EXHIBIT F Glossary of Terms
h. EXHIBIT G Additional Terms

3. TERM OF CONTRACT

This contract shall commence upon the approval of the Commissioner of Administrative Services and terminate on February 28, 2021, a period of approximately two (2) years and ten (10) months.

The Contract may be extended for additional periods of time thereafter under the same terms, conditions and pricing structure upon the mutual agreement between the Contractor and the Bureau of Purchase and Property, with the approval of the Commissioner of the Department of Administrative Services, but shall not exceed five (5) years in total.

4. SCOPE OF WORK

Contractor and State agree that upon notice from the State of their intent to begin services, Contractor shall issue a formal work plan outlining service methodology, deliverables, and schedule for the scope of work set out in Exhibit A. Work Plan shall be reviewed and approved by the State prior to the start of the services.

Provide services to meet ongoing Payment Card Industry Data Security Standard (PCI DSS) security and monitoring requirements as established by the PCI Security Standards Council. In addition to PCI compliance, the services can also be used for other information security audits, compliance reviews of standards, and systems and controls to protect personally identifiable information and other sensitive data.

These services include, but are not limited to: network and application layer penetration testing, compliance and quality assurance reviews and testing for information and data management...
systems (paper or electronic), security compliance, PCI compliance, physical and electronic security of records, PII (personally identifiable information), PHI (personal health information), FTI (federal tax information) and confidential information, E-discovery, data breach forensics investigations and remediation, or other audits and compliance reviews related to data management systems and security.

All services performed under this Contract(s) shall be performed between the hours of 8:00 A.M. and 4:00 P.M. unless other arrangements are made in advance with the State. Any deviation in work hours shall be pre-approved by the Contracting Officer. The State requires ten-day advance knowledge of said work schedules to provide security and access to respective work areas. No premium charges will be paid for any off-hour work.

The State shall require correction of defective work or damages to any part of a building or its appurtenances when caused by the Contractor’s employees, equipment or supplies. The Contractor shall replace in satisfactory condition all defective work and damages rendered thereby or any other damages incurred. Upon failure of the Contractor to proceed promptly with the necessary corrections, the State may withhold any amount necessary to correct all defective work or damages from payments to the Contractor.

The work staff shall consist of qualified persons completely familiar with the products and equipment they shall use. The Contracting Officer may require the Contractor to dismiss from the work such employees as deems incompetent, careless, insubordinate, or otherwise objectionable, or whose continued employment on the work is deemed to be contrary to the public interest or inconsistent with the best interest of security and the State.

The Contractor or their personnel shall not represent themselves as employees or agents of the State.

While on State property, employees shall be subject to the control of the State, but under no circumstances shall such persons be deemed to be employees of the State.

All personnel shall observe all regulations or special restrictions in effect at the State Agency.

The Contractor’s personnel shall be allowed only in areas where services are being performed. The use of State telephones is prohibited.

**SCOPE OF SERVICES:**

**SECTION III**

**Security Testing and Remediation Services**

**Security Compliance, Testing and Remediation Services** all State Agencies

Agencies shall submit a pre-engagement checklist to all qualified Contractors. The checklist shall clearly identify whether the services are for PCI or non-PCI security engagement. Agencies shall award the work to the lowest cost Contractor in conformance with Pricing Quotations.

The State requires that all testing must be done from locations within the United States of America. Access will not be provided to foreign IP addresses.

The Contractor’s servers and their workers must be located within the United States of America.
Security compliance, testing and remediation results shall be provided in both an executive summary report that provides a written assessment of the vulnerabilities found as well detailed technical information related for each vulnerability identified during the engagement. The technical report shall include the following for each vulnerability:

- A vulnerability rating in accordance with a mutually acceptable risk rating methodology to indicate the severity of the problem
- Details about the specific methods about how and the extent that the vulnerability can exploited
- Information about potential remediation steps

All results that include identified vulnerabilities shall include follow-up testing after the agency has completed remediation of any identified vulnerabilities. Detailed technical information shall be available to the State in a spreadsheet or csv format.

**SUBCONTRACTING:**
In addition to the provisions of Section 12 of the P-37 related to assignment and subcontracting of contractual rights and obligations, the Contractor shall be responsible to the State for the acts and omissions of all subcontractors or agents and of persons directly or indirectly employed by such subcontractors, and for the acts and omissions of persons employed directly by the Contractor. No contractual relationships exist between any subcontractor and the State.

**STAFFING REQUIREMENTS:**
Employment of Undocumented Workers Prohibited – Contractor shall not employ any employee without obtaining documentation showing the employee's eligibility to work in the United States. The employer shall maintain such documentation for the period required by federal law. Acceptable documentation of eligibility to work in the United States shall include documents required by federal law or supporting documentation that satisfies the requirement of federal law.

**Bankruptcy or Receivership**
Voluntary or involuntary bankruptcy or receivership by the Contractor may be cause for termination at the election of the State.

**Material Breach**
The non-breaching party may terminate the contract in whole or in part after thirty (30) days written notice, as described in the Form P-37 General Terms and Conditions Section 8, in the event of the breaching party’s failure to perform a material obligation of the contract.

**LIAISON AND SERVICE OF NOTICES:**
All project management and coordination on behalf of the State shall be through a single point of contact designated as the State’s liaison. The Contractor shall designate a liaison that shall provide the single point of contact for management and coordination of Contractor’s work. All work performed pursuant to this Contract shall be coordinated between the State’s liaison and the Contractor’s liaison.

**DISPUTE RESOLUTION:**
Prior to the filing of any formal proceedings with respect to a dispute (other than an action seeking injunctive relief with respect to intellectual property rights or Confidential Information), the party believing itself aggrieved (the “Invoking Party”) shall call for the progressive management involvement in the dispute negotiations by written notice to the other party. Such notice shall be without prejudice to the invoking party’s right to any other remedy permitted by this Contract.
5. TERMINATION

The State of New Hampshire has the right to terminate the contract at any time by giving the Contractor thirty (30) days advance written notice.

6. OBLIGATIONS AND LIABILITY OF THE CONTRACTOR

The Contractor shall provide all services strictly pursuant to, and in conformity with, the specifications described in State RFB #2075-18, as described herein, and under the terms of this Contract.

The Contractor shall agree to hold the State of NH harmless from liability arising out of injuries or damage caused while performing this work. The Contractor shall agree that any damage to building(s), materials, equipment or other property during the performance of the service shall be repaired at its own expense, to the State's satisfaction.

7. DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION LOWER TIER COVERED TRANSACTIONS

The Contractor certifies, by signature of this contract, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal Department or Agency.

8. INSURANCE

Certificate of insurance amounts must be met and maintained throughout the term of the contract and any extensions as per the P-37, section 14 and cannot be cancelled or modified until the State receives a 10 day prior written notice.

In addition, the following coverage shall be required by the Contractor along with proof of coverage:

- Minimum coverage level of $5,000,000 for Professional Errors and Omissions
- Cyber Theft Liability in the amount of $2,000,000 per occurrence
- Electronic Data Loss (EDL) in the amount of $2,000,000 per occurrence

9. SUBCONTRACTING:

In addition to the provisions of Section 12 of the P-37 related to assignment and subcontracting of contractual rights and obligations, the Contractor shall be responsible to the State for the acts and omissions of all subcontractors or agents and of persons directly or indirectly employed by such subcontractors, and for the acts and omissions of persons employed directly by the Contractor. No contractual relationships exist between any subcontractor and the State.
EXHIBIT B
PAYMENT TERMS

1. CONTRACT PRICE

The Contractor hereby agrees to provide security compliance, testing and remediation services in complete compliance with the terms and conditions specified in Exhibit A for an amount up to and not to exceed a price of $300,000.00; this figure shall not be considered a guaranteed or minimum figure; however it shall be considered a maximum figure from the effective date of through the expiration date set as February 28, 2021.

2. PRICING STRUCTURE

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<th>Services</th>
<th>Hourly Rate Onsite</th>
<th>Hourly Rate Offsite</th>
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<tbody>
<tr>
<td>Remediation Services</td>
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<tr>
<td>Security Assessment</td>
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<td>Risk/Audit Assessment</td>
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<td>Security Testing</td>
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<tr>
<td>Reconnaissance &amp; Discovery</td>
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<td>Social Engineering</td>
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<td>Security Policy Creation &amp; Review</td>
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</tr>
<tr>
<td>Application &amp; Network Penetration Testing</td>
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</tr>
</tbody>
</table>

3. PRICING QUOTATIONS FOR INDIVIDUAL PROJECTS

PRICING QUOTATIONS:
State agencies shall request quotations from all contractors awarded in the section of services being requested by providing a Statement of Work (SOW) describing the services required as well as the Pre-Engagement Checklist (Exhibit E). If appropriate, the contractors may be allowed to view code or facilities after the execution of confidentiality agreements. Contractor must return pricing quotations within five (5) business days. If additional information has been circulated to all contractors, Contractor shall have one (1) extra business day to revise the quotation. The quoted hourly rates shall not exceed the rates listed herein.

4. PAYMENT

Payments shall be made via ACH. Use the following link to enroll with the State Treasury for ACH payments: https://www.nh.gov/treasury
5. INVOICING:

Invoices shall be submitted after completion of work to the requesting agency. Payment shall be paid in full within thirty (30) days after receipt of invoice and acceptance to the State's satisfaction.

EXHIBIT C
SPECIAL PROVISIONS

There are no special provisions of this contract.
EXHIBIT D

RFB 2075-18 is incorporated here within.
EXHIBIT E

Pre-Engagement Checklist (EXAMPLE)

These questions are intended to help the Contractor understand your agency’s needs for an assessment to validate your compliance with the Payment Card Industry Data Security Standard (PCI DSS current version) or Federal, State or industry standards.

Agency Information

<table>
<thead>
<tr>
<th>Contact Name</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Name of Organization</td>
<td></td>
</tr>
<tr>
<td>Mailing Address</td>
<td></td>
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<td>City, State, Zip Code</td>
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<td>Telephone Number</td>
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<tr>
<td>Fax Number</td>
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<td></td>
</tr>
</tbody>
</table>

Policy and Procedures

<table>
<thead>
<tr>
<th>Do information security policies and procedures currently exist?</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Can these documents be made available to Contractor analysts?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

Check which of the following performance categories are included under this SOW:

__ PCI – Penetration Testing, or Remediation efforts
__ Non-PCI – Security and compliance assessments, code reviews, penetration testing and reviews for general information management and security compliance

1. **Identify details of the engagement and project schedule.**
   (Provide narrative that outlines purpose of the engagement. If non-PCI, identify what security standards are in scope)

2. **Details about the environment in scope for the engagement.**
   (Provide business processes, policies and procedures, network diagrams, data flow diagrams, IP address and application credentials and any other information about the engagement needed by the Contractor to assess the level of effort)

3. **What are the rules of engagement?**
   (This includes project timeline, success criteria, toolset identification, testing behaviors)

NOTE: State of NH PCI DSS Inventory which contains details of the cardholder environment. *That is part of the checklist.*
<table>
<thead>
<tr>
<th>TERM</th>
<th>DEFINITION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acquirer</td>
<td>Also referred to as “merchant bank,” “acquiring bank,” or “acquiring financial institution”. Entity, typically a financial institution that processes payment card transactions for merchants and is defined by a payment brand as an acquirer. Acquirers are subject to payment brand rules and procedures regarding merchant compliance.</td>
</tr>
<tr>
<td>Agency</td>
<td>Any entity that utilizes or seeks to utilize payment card processing services under contracts secured by DAS.</td>
</tr>
<tr>
<td>AOC</td>
<td>Attestation of Compliance</td>
</tr>
<tr>
<td>BAMS</td>
<td>Bank of America Merchant Services</td>
</tr>
<tr>
<td>Chase</td>
<td>J.P. Morgan Chase Merchant Services</td>
</tr>
<tr>
<td>Administrative Safeguards</td>
<td>Administrative safeguards are administrative actions, policies, and procedures to prevent, detect, contain, and correct security violations. Administrative safeguards involve the selection, development, implementation, and maintenance of security measures to protect e-PHI and to manage the conduct of workforce members in relation to the protection of that information. A central requirement is that you perform a security risk analysis that identifies and analyzes risks to e-PHI and then implement security measures to reduce the identified risks.</td>
</tr>
<tr>
<td>Audit</td>
<td>An independent examination of security controls associated with a representative subset of organizational information systems to determine the operating effectiveness of system controls; to ensure compliance with established policy and operational procedures; and to recommend changes in controls, policy, or procedures where needed.</td>
</tr>
<tr>
<td>Audit trail</td>
<td>A chronological record of system activities sufficient to enable the reconstruction, review, and examination of security events related to an operation, procedure, or event in a transaction from its inception to final results.</td>
</tr>
<tr>
<td>Authentication</td>
<td>Verification of the identity of a user, process, or device, often as a prerequisite to allowing access to resources in an information system.</td>
</tr>
<tr>
<td>Banner</td>
<td>Display of an information system, which outlines the parameters for system or information use.</td>
</tr>
<tr>
<td>CDE</td>
<td>Acronym for “cardholder data environment.” The people, processes and technology that store, process, or transmit cardholder data or sensitive authentication data.</td>
</tr>
<tr>
<td>Certification in Health Information Security</td>
<td>Healthcare Information and Management Systems Society (HIMSS) and the American Health Information Management Association (AHIMA) are two organizations that offer certifications upon successful completion of an exam.</td>
</tr>
<tr>
<td>Certified in Healthcare Privacy and Security (CHPS)</td>
<td>This credential is designated to professionals who are responsible for safeguarding patient information. This credential signifies expertise in planning, executing, and administering privacy and security protection programs in health care organizations and competence in a specialized skill set in the privacy and security aspects of health information management.</td>
</tr>
<tr>
<td>Certified Professional in Healthcare Information &amp; Mgmt. Systems (CPHIMS)</td>
<td>CPHIMS is a professional certification program for health care information and management systems professionals.</td>
</tr>
<tr>
<td>CISA</td>
<td>Certified Information Systems Auditor (CISA)</td>
</tr>
<tr>
<td>CISSP</td>
<td>Certified Information Systems Security Professional (CISSP)</td>
</tr>
<tr>
<td><strong>Classified</strong></td>
<td>National security information classified pursuant to Executive Order 12958.</td>
</tr>
<tr>
<td>---------------</td>
<td>----------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>CMS</strong></td>
<td>Centers for Medicare and Medicaid Services</td>
</tr>
<tr>
<td><strong>Compensating Controls</strong></td>
<td>Compensating controls may be considered when an entity cannot meet a requirement explicitly as stated, due to legitimate technical or documented business constraints, but has sufficiently mitigated the risk associated with the requirement through implementation of other controls. Compensating controls must:</td>
</tr>
<tr>
<td><strong>Compromise</strong></td>
<td>Also referred to as &quot;data compromise,&quot; or &quot;data breach.&quot; Intrusion into a computer system where unauthorized disclosure/theft, modification, or destruction of cardholder data is suspected.</td>
</tr>
<tr>
<td><strong>Configuration management</strong></td>
<td>A structured process of managing and controlling changes to hardware, software, firmware, communications, and documentation throughout the system development life cycle.</td>
</tr>
<tr>
<td><strong>Contractor</strong></td>
<td>The company and/or consultants providing the services.</td>
</tr>
<tr>
<td><strong>Cross-Site Request Forgery (CSRF)</strong></td>
<td>Vulnerability that is created from insecure coding techniques, resulting in improper input validation. Often used in conjunction with CSRF and/or SQL injection.</td>
</tr>
<tr>
<td><strong>Cross-Site Scripting (XSS)</strong></td>
<td>Vulnerability that is created from insecure coding methods that allows for the execution of unwanted actions through an authenticated session. Often used in conjunction with XSS and/or SQL injection.</td>
</tr>
<tr>
<td><strong>Cryptography</strong></td>
<td>The process of rendering plain text information unreadable and restoring such unreadable information to a readable form.</td>
</tr>
<tr>
<td><strong>Decryption</strong></td>
<td>The process of converting encrypted information into a readable form. This term is also referred to as deciphering.</td>
</tr>
<tr>
<td><strong>De-identified Information</strong></td>
<td>Records that have had enough PII removed or obscured such that the remaining information does not identify an individual and there is no reasonable basis to believe that the information can be used to identify an individual.</td>
</tr>
<tr>
<td><strong>De-Identified PHI</strong></td>
<td>The Privacy Rule does not restrict the use or disclosure of de-identified health information. De-identified health information neither identifies nor provides a reasonable basis to identify an individual. If data is de-identified in the manner prescribed by HIPAA, it is not PHI. Increasingly researchers are seeking and using de-identified clinical data for health system improvement activities.</td>
</tr>
<tr>
<td><strong>Discretionary access control</strong></td>
<td>A method of restricting logical access to information system objects (e.g., files, directories, devices, permissions, rules) based on the identity and need-to-know of users, groups, or processes.</td>
</tr>
<tr>
<td><strong>Distinguishable Information</strong></td>
<td>Information that can be used to identify an individual.</td>
</tr>
<tr>
<td><strong>DMZ</strong></td>
<td>Abbreviation for &quot;demilitarized zone.&quot; Physical or logical sub-network that provides an additional layer of security to an organization's internal private network. The DMZ adds an additional layer of network security between the Internet and an organization's internal network so that external parties only have direct connections to devices in the DMZ rather than the entire internal network.</td>
</tr>
<tr>
<td><strong>DNS</strong></td>
<td>Acronym for &quot;domain name system&quot; or &quot;domain name server.&quot; A system that stores information associated with domain names in a distributed database to provide name-resolution services to users on networks such as the Internet.</td>
</tr>
<tr>
<td><strong>EHR</strong></td>
<td>Electronic Health Record</td>
</tr>
<tr>
<td><strong>EMV</strong></td>
<td>Europay, MasterCard and Visa which stands for a global standard for cards equipped with computer chips and the technology used to authenticate chip-card transactions.</td>
</tr>
<tr>
<td>Entity Under Investigation</td>
<td>A merchant, service provider, financial institution or other entity that processes, stores, or transmits cardholder data is required to comply with any PCI Standard, and is at the time in question required pursuant to Industry Rules to undergo a PFI Investigation of a specific Security Issue by a PFI.</td>
</tr>
<tr>
<td>Event</td>
<td>Refers to a single event of a known or suspected data compromise. It is used interchangeably with the term “incident.”</td>
</tr>
<tr>
<td>Forensics</td>
<td>Also referred to as “computer forensics.” As it relates to information security, the application of investigative tools and analysis techniques to gather evidence from computer resources to determine the cause of data compromises.</td>
</tr>
<tr>
<td>HIPAA</td>
<td>Health Insurance Portability and Accountability Act as updated by the HIPAA Omnibus Final Rule in 2013, set forth how certain entities, including most health care providers, must protect and secure patient information. They also address the responsibilities of Business Associates (BAs), which include EHR developers working with health care providers.</td>
</tr>
<tr>
<td>Incident</td>
<td>Refers to each single occurrence of known or suspected data compromise. It is used interchangeably with the term “event.”</td>
</tr>
<tr>
<td>Information Security: Encryption</td>
<td>Per the HIPAA Security Rule, a CE, such as a health care provider, must use encryption if, after implementing its security management process, it determines that encryption is a reasonable and appropriate safeguard in its practice environment to safeguard the confidentiality, integrity, and availability of e- PHI.</td>
</tr>
<tr>
<td>Information system security</td>
<td>The protection of information systems and information against unauthorized access, use modification, or disclosure to ensure the confidentiality, integrity, and availability of information systems and information.</td>
</tr>
<tr>
<td>Integrity</td>
<td>The protection of information systems and information from unauthorized modification to ensure the quality, accuracy, completeness, nonrepudiation, and authenticity of information.</td>
</tr>
<tr>
<td>Key</td>
<td>Information used to establish and periodically change the operations performed in cryptographic devices for the purpose of encrypting and decrypting information.</td>
</tr>
<tr>
<td>Key Staff</td>
<td>The Contractor's vital staff assigned to the project (for example: QSA’s)</td>
</tr>
<tr>
<td>Management controls</td>
<td>Security controls focused on managing organizational risk and information system security and devising sufficient countermeasures or safeguards to mitigate risk to acceptable levels. Management control families include risk assessment, security planning, system and services acquisition, and security assessment.</td>
</tr>
<tr>
<td>Masking</td>
<td>In the context of PCI DSS, it is a method of concealing a segment of data when displayed or printed. Masking is used when there is no business requirement to view the entire PAN. Masking relates to protection of PAN when displayed or printed. See Truncation for protection of PAN when stored in files, databases, etc.</td>
</tr>
<tr>
<td>Merchant</td>
<td>For the purposes of the PCI DSS, a merchant is defined as any entity that accepts payment cards bearing the logos of any of the five members of PCI SSC (American Express, Discover, JCB, MasterCard or Visa) as payment for goods and/or services. Note that a merchant that accepts payment cards as payment for goods and/or services can also be a service provider, if the services sold result in storing, processing, or transmitting cardholder data on behalf of other merchants or service providers.</td>
</tr>
<tr>
<td>MO/TO</td>
<td>Mail-Order/Telephone-Order</td>
</tr>
<tr>
<td>Term</td>
<td>Definition</td>
</tr>
<tr>
<td>----------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Network Segmentation</td>
<td>Also referred to as “segmentation” or “isolation.” Network segmentation isolates system components that store, process, or transmit cardholder data from systems that do not. Adequate network segmentation may reduce the scope of the cardholder data environment and thus reduce the scope of the PCI DSS assessment. See the Network Segmentation section in the PCI DSS Requirements and Security Assessment Procedures for guidance on using network segmentation. Network segmentation is not a PCI DSS requirement.</td>
</tr>
<tr>
<td>Obscured Data</td>
<td>Data that has been distorted by cryptographic or other means to hide information. It is also referred to as being masked or obfuscated.</td>
</tr>
<tr>
<td>Operational controls</td>
<td>Security controls focused on mechanisms primarily implemented by people as opposed to systems. These controls are established to improve the security of a group, a specific system, or group of systems. Operational controls require technical or specialized expertise and often rely on management and technical controls. Operational control families include personnel security, contingency planning, configuration management, maintenance, system and information integrity, incident response, and awareness and training.</td>
</tr>
<tr>
<td>Organizational Standards</td>
<td>These standards require a CE to have contracts or other arrangements with BAs that will have access to the CE's e-PHI. The standards provide the specific criteria required for written contracts or other arrangements.</td>
</tr>
<tr>
<td>PA-DSS</td>
<td>Payment Application Data Security Standard</td>
</tr>
<tr>
<td>PAN</td>
<td>Acronym for &quot;primary account number&quot; and also referred to as &quot;account number.&quot; Unique payment card number (typically for credit or debit cards) that identifies the issuer and the particular cardholder.</td>
</tr>
<tr>
<td>Payment Application</td>
<td>In the context of PA-DSS, a software application that stores, processes, or transmits cardholder data as part of authorization or settlement, where the payment application is sold, distributed, or licensed to third parties.</td>
</tr>
<tr>
<td>Payment Processor</td>
<td>Sometimes referred to as &quot;payment gateway&quot; or &quot;payment service provider (PSP)&quot;. Entity engaged by a merchant or other entity to handle payment card transactions on their behalf. While payment processors typically provide acquiring services, payment processors are not considered acquirers unless defined as such by a payment card brand.</td>
</tr>
<tr>
<td>PCI</td>
<td>Payment Card Industry</td>
</tr>
<tr>
<td>PCI Forensic Investigator, PFI, or PFI Company</td>
<td>Refers to a company, organization, or other legal entity that is in compliance with all PFI Company Requirements (defined in the PFI Qualification Requirements) and has been qualified as a PFI Company and/or PFI Employee by PCI SSC (or another Approving Organization, if applicable) as a PFI. A list of PFIs can be obtained at <a href="http://www.pciscysecuritystandards.org">www.pciscysecuritystandards.org</a></td>
</tr>
<tr>
<td>PCI-DSS</td>
<td>Payment Card Industry Data Security Standard</td>
</tr>
<tr>
<td>Penetration Test</td>
<td>Penetration tests attempt to identify ways to exploit vulnerabilities to circumvent or defeat the security features of system components. Penetration testing includes network and application testing as well as controls and processes around the networks and applications, and occurs from both outside the environment (external testing) and from inside the environment.</td>
</tr>
<tr>
<td>Personally identifiable information</td>
<td>Any information about an individual maintained by an agency with respect to, but not limited to, education, financial transactions, medical history, and criminal or employment history, and information that can be used to distinguish or trace an individual’s identity (e.g., name, Social Security Number, date and place of birth, mother’s maiden name, biometric records) including any other personal information linked or linkable to an individual.</td>
</tr>
<tr>
<td>PFI Investigation</td>
<td>Refers to the forensic investigation of a Security Issue for an Entity Under Investigation pursuant to applicable Industry Rules for PFI Program</td>
</tr>
<tr>
<td><strong>PFI Portal</strong></td>
<td>The secure web portal designated by PCI SSC for the applicable purpose in connection with the PFI Program.</td>
</tr>
<tr>
<td>---------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Physical Safeguards</strong></td>
<td>These safeguards are physical measures, policies, and procedures to protect electronic information systems and related buildings and equipment from natural and environmental hazards and unauthorized intrusion. These safeguards are the technology and the policies and procedures for its use that protect e-PHI and control access to it.</td>
</tr>
<tr>
<td><strong>PII Confidentiality Impact Level</strong></td>
<td>The PII confidentiality impact level—low, moderate, or high—indicates the potential harm that could result to the subject individuals and/or the organization if PII were inappropriately accessed, used, or disclosed.</td>
</tr>
<tr>
<td><strong>PMP</strong></td>
<td>Project Management Professional</td>
</tr>
<tr>
<td><strong>POI</strong></td>
<td>Acronym for &quot;Point of Interaction,&quot; the initial point where data is read from a card. An electronic transaction-acceptance product, a POI consists of hardware and software and is hosted in acceptance equipment to enable a cardholder to perform a card transaction. The POI may be attended or unattended. POI transactions are typically integrated circuit (chip) and/or magnetic-stripe card-based payment</td>
</tr>
<tr>
<td><strong>Point of Compromise</strong></td>
<td>Refers to the location where account number data was obtained by unauthorized third parties.</td>
</tr>
<tr>
<td><strong>Policies and Procedures</strong></td>
<td>These standards require a CE to adopt reasonable and appropriate policies and procedures to comply with the provisions of the Security Rule. A CE must maintain, until six years after the date of their creation or last effective date (whichever is later), written security policies and procedures and written records of required actions, activities, or assessments. A CE must periodically review and update its documentation in response to environmental or organizational changes that affect the security of e-PHI.</td>
</tr>
<tr>
<td><strong>Privacy Impact Assessment (PIA)</strong></td>
<td>&quot;An analysis of how information is handled that ensures handling conforms to applicable legal, regulatory, and policy requirements regarding privacy; determines the risks and effects of collecting, maintaining and disseminating information in identifiable form in an electronic information system; and examines and evaluates protections and alternative processes for handling information to mitigate potential privacy risks.</td>
</tr>
<tr>
<td><strong>Project</strong></td>
<td>The Payment Card Industry Data Security Standard PCI Compliance Assessment provide to the State of New Hampshire</td>
</tr>
<tr>
<td><strong>Project Leads</strong></td>
<td>The Contractor's main staff that will direct the project through to completion (for example: Project Managers)</td>
</tr>
<tr>
<td><strong>Project Staff</strong></td>
<td>All of the Contractor's Staff assigned to complete the PCI Assessments and/or Remediation efforts, including project leads, management and key staff.</td>
</tr>
<tr>
<td><strong>QSA</strong></td>
<td>Qualified Security Assessor</td>
</tr>
<tr>
<td><strong>Risk Analysis</strong></td>
<td>The risk analysis requirement in the HIPAA Security Rule is much more expansive. It requires you to assess the potential risks and vulnerabilities to the confidentiality, integrity, and availability of all the electronic Protected Health Information (e-PHI) that an organization creates, receives, maintains, or transmits—not just the e-PHI maintained in Certified EHR Technology (CEHRT). This includes e-PHI in other electronic systems and all forms of electronic media, such as hard drives, floppy disks, compact discs (CDs), digital video discs (DVDs), and smart cards or other storage devices, personal digital assistants, transmission media, or portable electronic media. In addition, you will need to periodically review your risk analysis to assess whether changes in your environment necessitate updates to your security measures.</td>
</tr>
<tr>
<td><strong>ROC</strong></td>
<td>Report on Compliance</td>
</tr>
<tr>
<td>Security Issue</td>
<td>Refers to an actual or suspected compromise or other incident that, in accordance with applicable Industry Rules, requires forensic investigation by a PFI.</td>
</tr>
<tr>
<td>----------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Service Provider</td>
<td>Business entity that is not a payment brand, directly involved in the processing, storage, or transmission of cardholder data on behalf of another entity. This also includes companies that provide services that control or could impact the security of cardholder data. Examples include managed service providers that provide managed firewalls, IDS and other services as well as hosting providers and other entities. If an entity provides a service that involves only the provision of public network access—such as a telecommunications company providing just the communication link—the entity would not be considered a service provider for that service (although they may be considered a service provider for other services).</td>
</tr>
<tr>
<td>SoNH</td>
<td>State of New Hampshire</td>
</tr>
<tr>
<td>SQL Injection</td>
<td>Form of attack on database-driven web site. A malicious individual executes unauthorized SQL commands by taking advantage of insecure code on a system connected to the Internet. SQL injection attacks are used to steal information from a database from which the data would normally not be available and/or to gain access to an organization's host computers through the computer that is hosting the database.</td>
</tr>
<tr>
<td>State</td>
<td>Refers to the State of New Hampshire</td>
</tr>
<tr>
<td>System of Records</td>
<td>&quot;A group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual.&quot;</td>
</tr>
<tr>
<td>System Security Plan</td>
<td>An official document that provides an overview of the security requirements for an information system and describes the security controls in place or planned for meeting those requirements (NIST SP 800-18).</td>
</tr>
<tr>
<td>Technical controls</td>
<td>Security controls executed by the computer system through mechanisms contained in the hardware, software, and firmware components of the system. Technical security control families include identification and authentication, access control, audit and accountability, and system and communications protection.</td>
</tr>
<tr>
<td>Traceable</td>
<td>Information that is sufficient to make a determination about a specific aspect of an individual's activities or status.</td>
</tr>
<tr>
<td>Voice over Internet Protocol (VoIP)</td>
<td>A methodology and group of technologies for the delivery of voice communications and multimedia sessions over Internet protocol networks, such as the Internet.</td>
</tr>
<tr>
<td>Vulnerability assessment</td>
<td>Systematic examination of an information system to determine its security posture, identify control deficiencies, propose countermeasures, and validate the operating effectiveness of such security countermeasures after implementation.</td>
</tr>
<tr>
<td>Work Plan</td>
<td>Schedule and description of the elements of the Statement of Work</td>
</tr>
</tbody>
</table>
EXHIBIT G
ADDITIONAL TERMS

Notwithstanding anything else to the contrary in the Agreement, the RFB, or otherwise, the following terms shall apply to the provision of Services hereunder. In the event of a conflict between the terms of the Agreement or RFB and this Exhibit, this Exhibit shall govern.

(1) Consequential Damages Waiver. Notwithstanding anything to the contrary contained in the Agreement or RFB, in no event will either party, or its suppliers, be liable to the other, whether in contract or in tort or under any other legal theory (including, without limitation, strict liability and negligence), for lost profits or revenues, loss of use or loss of data, or for any indirect, special, exemplary, punitive, multiple, incidental, consequential or similar damages, hereunder, even if advised of the possibility of such damages. Notwithstanding this language, this limitation shall not apply to any of the Contractor's obligations under any indemnity clauses in this Agreement.

(2) Limitation of Vendor's Liability. Contractor, Contractor's employees', agents', officers' and directors' total liability under the Agreement, RFB, and in connection with any services provided by Contractor be limited to 2x the amount of fees paid by the State of New Hampshire hereunder. Notwithstanding this language, this limitation shall not apply to any of the Contractor's obligations under any indemnity clauses in this Agreement. Further, in no event shall Contractor's aggregate liability for all claims under the Agreement, RFB, and in connection with any services provided by Contractor, including Contractor's indemnification obligations herein, exceed the greater of one million dollars ($1,000,000) or the applicable limits of insurance stated in Exhibit A, Section 8 – Insurance.

(3) Ownership of Deliverables. The parties agree that, except as specifically provided herein or the applicable statement of work, all deliverables provided in connection with the services are the property of the State of New Hampshire. Notwithstanding the foregoing, the parties agree that Contractor Intellectual Property (defined below) shall not be considered "work for hire" and shall remain the exclusive property of Contractor. In the event Contractor Intellectual Property is incorporated into any deliverables, Contractor grants the State of New Hampshire an irrevocable, nonexclusive, royalty-free, limited license for the State of New Hampshire to use Contractor Intellectual Property to the extent necessary to use such deliverable for its internal purposes only. "Contractor Intellectual Property" means any know-how, processes, techniques, concepts, methodologies, tools, ideas, designs, inventions, patents, copyrights, improvements, computer programs, software, source code, object code, graphics, intellectual property, information, and/or pictorial representations that (i) Contractor developed prior to responding to this RFB and/or prior to entering into the applicable statement of work with the State of New Hampshire; (ii) is or are developed separate and apart from the RFB, statement of work, and/or services at any time by Contractor; or (iii) led to or produced the results of the services or were otherwise used by Contractor to provide the services.

(4) Warranty Disclaimer. Except for the warranties set forth in the RFB, Contractor hereby disclaims all other warranties, express or implied, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
CERTIFICATE OF AUTHORITY

I, Nathan Brady, as the Chief Financial Officer of, and on behalf of, Optiv Security Inc., certify the following person is agent and signatory of Optiv Security Inc. for the purpose of binding Optiv Security Inc. in contractual obligations:

Jacquelyn Wayne, Associate Corporate Counsel
6130 Sprint Parkway, Suite 400, Overland Park, KS 66211
(913) 619-4837
jacquelyn.wayne@optiv.com

Optiv Security Inc.

By: Nathan Brady, Chief Financial Officer
Optiv Security Inc.
6130 Sprint Parkway, Ste 400
Overland Park, Kansas 66211
(913) 304-7603

Date: 4/20/18
CERTIFICATE OF LIABILITY INSURANCE

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFER NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
Marsh USA Inc.
2405 Grand Boulevard, #600
Kansas City, MO 64108
Attn: KansasCity.CertRequest@marsh.com Fax: 212-948-0015

CONTACT
NAME: 
PHONE: 
FAC: 
ADDRESS: 
E-MAIL: 
NAIC #: 
INSURER(S) AFFORDING COVERAGE: 
INSURER A: N/A 
INSURER B: N/A 
INSURER C: N/A 
INSURER D: Hartford Fire Insurance Company 
INSURER E: 
NAIC #: 

INSURED
Optiv Security Inc.
1125 17th Street, Suite 1700
Denver, CO 80202

COVERAGES CERTIFICATE NUMBER: CHI-008950733-01 REVISION NUMBER: 1

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

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<td>DESCRIPTION OF OPERATIONS /LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)</td>
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CERTIFICATE HOLDER
State of New Hampshire
Administrative Services, Bureau of Purchase and Property
25 Capitol Street, Room 102
Concord, NH 03301

CANCELLATION
SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
of Marsh USA Inc.
Keith A. Stiles

© 1988-2016 ACORD CORPORATION. All rights reserved.
Business Information

Business Details

<table>
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<tr>
<th>Business Name: OPTIV SECURITY INC.</th>
<th>Business ID: 660056</th>
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<tbody>
<tr>
<td>Business Type: Foreign Profit Corporation</td>
<td>Business Status: Good Standing</td>
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<tr>
<td>Business Creation Date: 10/04/2011</td>
<td>Name in State of OPTIV SECURITY INC.</td>
</tr>
<tr>
<td>Date of Formation in Jurisdiction: 10/04/2011</td>
<td>Incorporation:</td>
</tr>
<tr>
<td>Principal Office 1125 17th Street, Suite 1700, Denver, CO, 80202, USA</td>
<td>Mailing 1125 17th Street, Suite 1700, Denver, CO, 80202, USA</td>
</tr>
<tr>
<td>Citizenship / State of Incorporation: Foreign/Delaware</td>
<td>Last Annual Report Year: 2018</td>
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<td>Duration: Perpetual</td>
<td>Next Report Year: 2019</td>
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<tr>
<td>Business Email: <a href="mailto:CLS-CTARMSevidence@wolterskluwer.com">CLS-CTARMSevidence@wolterskluwer.com</a></td>
<td>Phone #: 816-701-3357</td>
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<td>Notification Email: NONE</td>
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Principal Purpose

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<td>OTHER / data and network security resale of hardware, software and services in addition some consulting services all provided directly by Fishnet and related to data and network security in New Hampshire.</td>
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</table>

Page 1 of 1, records 1 to 1 of 1
Registered Agent Information

Name: C T Corporation System
Registered Office: Sulloway & Hollis 9 Capitol Street, Concord, NH, 03301, USA
Registered Mailing Address: Not Available

Trade Name Information
No Trade Name(s) associated to this business.

Trade Name Owned By
No Records to View.

Trademark Information

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No records to view.

Filing History  Address History  View All Other Addresses  Name History
Shares  Businesses Linked to Registered Agent  Return to Search  Back

NH Department of State, 107 North Main St. Room 204, Concord, NH 03301 -- Contact Us (/online/Home/ContactUS)
Version 2.1  © 2014 PCC Technology Group, LLC, All Rights Reserved.
FIRST AMENDMENT TO THE CONTRACT
BETWEEN OPTIV SECURITY INC.
AND
THE STATE OF NEW HAMPSHIRE, DEPARTMENT OF ADMINISTRATIVE SERVICES,
FOR SECURITY COMPLIANCE, TESTING, AND REMEDIATION SERVICES
CONTRACT # 8002306

This First Amendment (hereinafter referred to as the "Amendment"), dated this 27th day of September 2018, is by and between the State of New Hampshire, Department of Administrative Services (hereinafter referred to as "the State") and Optiv Security, Inc. (hereinafter referred to as "the Contractor") for Security Compliance, Testing, and Remediation Services.

WHEREAS, pursuant to an agreement effective April 23, 2018 set to expire February 28, 2021, (hereinafter referred to as "the Agreement"), the Contractor agreed to perform certain Security Compliance, Testing, and Remediation Services services for the State in consideration of payment by the State of certain sums as specified therein; and

WHEREAS, pursuant to Section 18 of the Agreement, the Agreement may be amended by an instrument in writing executed by both parties;

NOW, THEREFORE, for and in consideration of the mutual promises set forth in this Amendment and the underlying Agreement, the parties do mutually agree as follows:

1. Amend Section III – Security Testing and Remediation Services to add the following:
   Contractor must complete all penetration testing services in compliance with Requirement 11.3 of the most current version of the PCI-DSS Standards.

2. Delete in its entirety Exhibit E and substitute the attached Exhibit E.

3. All other provisions of the Agreement, approved by the Commissioner, Department of Administrative Services on April 23, 2018, shall remain in full force and effect.
OPTIV SECURITY INC.

By:  

Jacquelyn Wayne  
(Print Name)

Title: Associate General Counsel

Date: 9-27-18

STATE OF NEW HAMPSHIRE

By:  

Charles M. Arlinghaus  
(Print Name)

Title: Commissioner,  
Department of Administrative Services

Date:  

NOTARY PUBLIC/JUSTICE OF THE PEACE

On the 27 day of September, 2018
There appeared before me, the state and county foresaid a person who satisfactorily identified himself as

Jacquelyn Wayne

And acknowledge that he executed this document indicated above.

In witness thereof, I hereunto set my hand and official seal.

(Notary Public/Justice of the Peace)

My commission expires:

7-10-2019  
(Date)
Request for Quotation
Pre-Engagement Checklist

These questions are intended to help the Contractor understand your agency's needs for an assessment to validate your compliance with the Payment Card Industry Data Security Standard (PCI-DSS current version) or Federal, State or industry standards.

All testing will shall be done in compliance with PCI-DSS Requirement 11.3 of the current version, for network penetration and application testing.

1 Agency Information

<table>
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<tr>
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<tr>
<td>Name of Organization</td>
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<td>E-mail Address</td>
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Policy and Procedures

| Do information security policies and procedures currently exist? | Yes | No |
| Can these documents be made available to Contractor analysts? | Yes | No |

Check which of the following performance categories are included under this RFQ:

- [ ] PCI – Penetration Testing or Remediation efforts.
  *If agencies need external penetration testing, agencies must include the IP address and the URL.
- [ ] Non-PCI – Security and compliance assessments, code reviews, penetration testing and reviews for general information management and security compliance.

1. Identify details of the engagement and project schedule.
   (Provide narrative that outlines purpose of the engagement. If non-PCI, identify what security standards are in scope)

2. Details about the environment in scope for the engagement.
   (Provide business processes, policies and procedures, network diagrams, data flow diagrams, IP address and application credentials and any other information about the engagement needed by the Contractor to assess the level of effort)

3. What are the rules of engagement?
   (This includes project timeline, success criteria, toolset identification, testing behaviors)
NOTE: State of NH PCI-DSS inventory which contains details of the cardholder environment. That is part of the checklist.

2 AWARD
Award will be made to the bidder offering the lowest total cost.

By submitting a quotation, the Contractor agrees that the State of New Hampshire terms and conditions, contained in Form P-37 of the master Contracts shall form the basis of any Agreement resulting from this RFQ.

The Contract Documents consist of the documents listed below. In the event of conflict or ambiguity among any of the text of the Contract Documents, the following Order of Precedence shall govern:

2. Request for Quotation.
3. RFB 2075-18 Security Compliance Testing, and Remediation Services Dated March 8, 2018, with any addenda incorporated; then
4. The Vendor quote in response to RFB 2075-18.

3 BIDDER INFORMATION AND SIGNATURE:

Name of Company (please print)   Street/PO Box Address   Telephone No

Authorized Signature.          City/Town/State/Zip          E-mail Address

Contractor Initials: /\  
Date: 9-27-18

Page 4 of 4
CERTIFICATE OF AUTHORITY

I, Nathan Brady, as the Chief Financial Officer of, and on behalf of, Optiv Security Inc., certify the following person is agent and signatory of Optiv Security Inc. for the purpose of binding Optiv Security Inc. in contractual obligations:

Jacquelyn Wayne, Associate General Counsel
6130 Sprint Parkway, Suite 400, Overland Park, KS 66211
(913) 416-4767
jacquelyn.wayne@optiv.com

Optiv Security Inc.

By: Nathan Brady, Chief Financial Officer
Optiv Security Inc.
6130 Sprint Parkway, Ste 400
Overland Park, Kansas 66211
(913) 304-7603

Date: 9/27/18
### CERTIFICATE OF LIABILITY INSURANCE

**DATE (MM/DD/YYYY):** 07/31/2018

**PRODUCER:**
Marsh USA Inc.
2405 Grand Boulevard, #500
Kansas City, MO 64108
Attn: KansasCity.CertRequest@marsh.com Fax: 212-348-0015

**CN102931185 FRGN QM 18-19**

**INSURED:**
Opiv Security Inc.
1144 15th Street, Suite 2900
Denver, CO 80202

**CONTACT NAME:**

**PHONE:**

**FAX:**

**E-MAIL:**

**ADDRESS:**

**INSURER(S) AFFORDING COVERAGE:**

**NAIC #:**

**INSURER A:** ACE American Insurance Company 22057

**INSURER B:** Federal Insurance Company 20281

**INSURER C:**

**INSURER D:**

**INSURER E:**

**CERTIFICATE NUMBER:** CH-007821803-20

**REVISION NUMBER:** 15

**COVERAGE(S):**

**THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.**

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**DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 181, Additional Remarks Schedule, may be attached if more space is required)**

Evidence of insurance.

**CERTIFICATE HOLDER:**
Opiv Security Inc.
1125 17th Street, Suite 1700
Denver, CO 80202

**CANCELLATION:**

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Keith A. Stiles
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Next Report Year: 2019
Phone #: 816-701-3357
Fiscal Year End Date: NONE

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