FROM: LAURA INGRAM, PURCHASING AGENT
BUREAU OF PURCHASE & PROPERTY

TO: CHARLES ARLINGHAUS, COMMISSIONER
DEPT. OF ADMINISTRATIVE SERVICES

Commodity: Office Furniture – Herman Miller
Commodity Code: 425-0000
Req. # NA

Vendor: Creative Office Pavilion
Agency: Statewide
Est. Amount: $900,000.00

DATE: 11/5/2019

IN ACCORDANCE WITH RSA 21-I:11, I[2](B), IT IS HEREBY REQUESTED TO WAIVE THE COMPETITIVE BID REQUIREMENTS OF RSA 21-I:11, I(A)(3) AND ADMINISTRATIVE RULE 600 FOR THE FOLLOWING REASONS:

This request is for a sole source contract with Creative Office Pavilion for office furniture. RFI 2020-240 came back with favorable results to move forward with a statewide contract rather than going with a cooperative purchasing route.

Creative Office Pavilion is the only authorized Herman Miller dealer for the state of New Hampshire.

I have verified that they are not on the Federal Debarred Parties Listing.

PROPOSED BY: Laura Ingram, Purchasing Agent
Bureau of Purchase and Property

DATE PROPOSED: 11/5/19

REVIEWED BY: Gary S. Lunetta, Director
Division of Procurement & Support Services

DATE REVIEWED: 11/5/19

REVIEWED BY: Alan Hofmann, Purchasing Manager
Bureau of Purchase and Property

DATE REVIEWED: 11/5/19

APPROVED BY: Charles M. Arlinghaus, Commissioner
Department of Administrative Services

DATE APPROVED: 11-8-19
## AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

### GENERAL PROVISIONS

<table>
<thead>
<tr>
<th>1. IDENTIFICATION.</th>
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<tbody>
<tr>
<td>1.1 State Agency Name</td>
<td>1.2 State Agency Address</td>
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<tr>
<td>State of New Hampshire</td>
<td>State House Annex, Room 102</td>
<td></td>
</tr>
<tr>
<td>Department of Administrative Services</td>
<td>25 Capitol Street</td>
<td>Concord, NH 03301</td>
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<tr>
<td>Bureau of Purchase and Property</td>
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<tr>
<td>1.3 Contractor Name</td>
<td>1.4 Contractor Address</td>
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<tr>
<td>Creative Office Pavilion</td>
<td>155 Dow Street</td>
<td>Manchester, NH 03101</td>
</tr>
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<td>1.5 Contractor Phone #</td>
<td>1.6 Account Number</td>
<td>1.7 Completion Date</td>
</tr>
<tr>
<td>603-484-2333</td>
<td></td>
<td>10/31/2022</td>
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<tr>
<td>1.9 Contracting Officer for State Agency</td>
<td>1.10 State Agency Telephone Number</td>
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</tr>
<tr>
<td>Laura Ingram, Purchasing Agent</td>
<td>603-271-2009</td>
<td></td>
</tr>
<tr>
<td>1.11 Contractor Signature</td>
<td>1.12 Name and Title of Contractor Signatory</td>
<td></td>
</tr>
<tr>
<td>[Signature]</td>
<td>[Signature]</td>
<td></td>
</tr>
<tr>
<td>1.13 Acknowledgements: State of [Signature], County of [Signature]</td>
<td></td>
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</tbody>
</table>

On 11/4/19, before the undersigned officer, personally appeared the person identified in block 1.12, or satisfactorily proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity indicated in block 1.12.

| 1.13.1 Signature of Notary Public or Justice of the Peace |  |
| [Signature] | [Signature] |

| 1.13.2 Name and Title of Notary or Justice of the Peace |  |
| Asa Weisberg | [Signature] |

| 1.14 State Agency Signature | 1.15 Name and Title of State Agency Signatory |  |
| [Signature] | Commissioner |  |

1.16 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)

By: Director, On:

1.17 Approval by the Attorney General (Form, Substance and Execution)

By: On:

1.18 Approval by the Governor and Executive Council

By: On:

Page 1 of 6
2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES.
3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, this Agreement, and all obligations of the parties hereunder, shall not become effective until the date the Governor and Executive Council approve this Agreement ("Effective Date").
3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT. Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available. If ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/PAYMENT.
5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.
5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.
5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.
5.4 Notwithstanding any provision in this Agreement to the contrary, notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/EQUAL EMPLOYMENT OPPORTUNITY.
6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. In addition, the Contractor shall comply with all applicable copyright laws.
6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.
6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

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Contractor Initials: DB
Date: 11/9/19
7. PERSONNEL.
7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.
7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 17.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.
7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State’s representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer’s decision shall be final for the State.

8. EVENT OF DEFAULT/REMEDIES.
8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):  
8.1.1 failure to perform the Services satisfactorily or on schedule; 
8.1.2 failure to submit any report required hereunder; and/or 
8.1.3 failure to perform any other covenant, term or condition of this Agreement. 
8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:
8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination; 
8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;
8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or 
8.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

9. DATA/ACCESS/CONFIDENTIALITY/ PRESERVATION.
9.1 As used in this Agreement, the word “data” shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.
9.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.
9.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

10. TERMINATION. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.
11. CONTRACTOR’S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers’ compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written consent of the N.H. Department of Administrative Services. None of the Services shall be subcontracted by the Contractor without the prior written consent of the State.

13. INDEMNIFICATION. The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.
14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:
14.1.1 Comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts not less than $250,000 per claim and $2,000,000 per occurrence; and
14.1.2 Fire and extended coverage insurance covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property.
14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.
14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than fifteen (15) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to endeavor to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than ten (10) days prior written notice of cancellation or modification of the policy.

15. WORKERS’ COMPENSATION.
15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A (“Workers’ Compensation”).
15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers’ Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers’ Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers’ Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers’ Compensation laws in connection with the performance of the Services under this Agreement.

16. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.
17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire.

19. CONSTRUCTION OF AGREEMENT AND TERMS. This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

20. THIRD PARTIES. The parties hereto do not intend to confer any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.

23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.
Exhibit A
Scope of Services

Creative Office Pavilion (hereinafter referred to as the "Contractor") hereby agrees to provide the State of New Hampshire, with Office Furniture - Herman Miller.

SECTION I - GENERAL

Necessary Ordering Information From Contractor to State Agencies:
Purchasing requires all quotes be submitted with the following information:
- Name of requesting agency by Department, Division and Bureau and/or Section
- Location (city and address) of the delivery point/s
- All product catalog numbers, quantities, sizes, descriptions, finishes, fabric selections and colors, list prices, discounts, net prices and the grand total
- All items must be keyed to the anticipated installed locations, (room/number/name and users name) with the net price sub-totals being provided for these locations
- If requested, successful Vendor(s) shall provide manufacturer’s photos of the product selected.
- Finish/fabric specifications
- Installation floor plans scaled to no less than 1/8” = 1’0” or submitted via AutoCad 2000 compatible file are required. The plans must be keyed to the specifications showing exact placement of all new furnishings.

Prior To Order Being Placed By Purchasing:
The Contractor’s cooperation in explanation of all plans is required. The Contractor will utilize State of New Hampshire Space Planning Standards available for reference on the State of New Hampshire website at: https://dos.nh.gov/bpm/Docs/Interior_Space.pdf. Any deviations from the Space Planning Standards must be approved, in advance, by the Agency.

The Contractor’s invoice will document the list price and the net price to the State of New Hampshire.

Resource Information to be provided to “Planning” by Contractor:
Within five (5) working days of contract award, the Contractor shall supply one (1) complete set (in catalogue form) of all available fabrics and finish samples offered under the terms of this contract. Such samples must provide by small actual finish/fabric selections, not just graphic facsimile. Contractor shall be responsible to keep this information up-to-date during the contract term, removing all obsolete offerings and providing all new offerings.

Within five (5) working days of contract award, the Contractor shall provide “Planning” with their furniture manufacturer’s current fully compatible (Planning uses Windows 10 operating system and AutoCAD Architecture 2016) planning/drafting software, such software to provide complete graphic symbols of all furniture components offered to the State through this contract. The Contractor shall fully support installation and use of this software at no charge to the State.

Installation Requirements:
The Contractor will be required to supply, deliver, uncrate, set into place, make all of the final connections, start-up and test all of the equipment awarded in accordance with Specifications.

Storage charges shall only be acceptable in certain instances which are defined in “Storage Charges” herein. Shipments are to be properly packaged to meet accepted commercial standards without any charge to the State of New Hampshire. All orders are to include installation and/or set up at the delivery site that includes delivery to the appropriate building, floor and room.

Set up will be done at the same time/date the order is delivered, unless advance mutual written agreement is in place. Personnel representing the Contractor will have the proper installation certification, enabling them to perform all installations in accordance with manufacturer’s guidelines and specifications, and in accordance
to the approved installation floor plans. The Contractor will be responsible for the conduct and appearance of all installation personnel.
Failure of the Contractor to make a site visit does not relieve the Contractor of responsibility to fully understand what is necessary to accomplish a successful and complete installation.

Packaging:
Shipments are to be properly packaged to meet accepted commercial standards. If products are delivered to the site in a damaged or defective condition, the Contractor will offer the State of New Hampshire the option of using those products at a discounted rate with the same warranty or temporary (substitute) similar products at no charge until the replacement products arrives. The Contractor is responsible to keep requesting agency updated on the status of products that are re-ordered due to defect or damage.

Punch List:
The Contractor will perform a “walk through” of all new installations with the agency’s representative, making note of any damaged, missing, or miss-ordered items, documenting them in the “punch list” along with notation regarding how the parties have agreed to resolve all problems. The “punch list” will be reviewed and signed by both parties and a copy left with the receiving agency’s representative. For orders of $10,000 or less, all discrepancies or problems noted in the “punch list” must be resolved before the Contractor’s invoice will be paid by the State of New Hampshire. For orders of $10,000 or more, 10% of the payment shall be withheld by the State of New Hampshire from the Contractor’s invoice until such time all “punch list” items are resolved.

Warranty Requirements:
The Contractor will be required to warranty all equipment/product awarded for a period of not less than the manufacturer’s United States warranty standard period of time or standard number of years indicated by the manufacturer, from the date the items are received, inspected and accepted by the State of New Hampshire. The warranty shall cover 100% of all parts, shipping, labor, installation, travel, lodging and expenses.

Return Charge:
There shall be no restocking or other return fee for the return of manufacturer’s standard product lines. Custom manufactured items may not be returned, unless the State determines the items do not meet specifications.

Storage Charges:
If, during the term of this contract, a receiving agency notifies the Contractor less than 30 days prior to the agreed delivery date (which was stated on the Purchase Order [PO]), or under separate written agreement that the delivery will be delayed by two (2) working days or more, storage charges for “large orders” (as defined below) may be billed to State of New Hampshire to the agency requesting the delay.
*Storage fees shall be charged only on “large orders” which are defined as orders requiring at least half a tractor-trailer for delivery, or having a total net purchase price of $50,000 or more.

Storage charges are not to exceed the amount set for in the following schedule:
- Daily Billing Rate for Storage Shall Not Exceed - $100 a day
- Weekly Billing Rate for Storage Shall Not Exceed - $300 a week
- Monthly Billing Rate for Storage Shall Not Exceed - $1,000 a month

Site Clean-Up/Recycling of Packaging:
No packaging materials and/or boxes are to be left at the delivery site. The Contractor is responsible for removal and recycling of all packaging materials.

Compliance:
All products will be certified by the Contractor as being new, not used, or rebuilt, or having been used as demonstration or evaluation equipment.

If proper delivery notice is not given to agencies, delivery may be refused and Contractor will deliver at a later date at no extra charge to agency.
Design and Interior Space Planning Services:
Under the terms of this contract interior space planning services are to be provided by the Contractor for each order. Each order shall include complete installation specifications keyed to scaled, accurately drafted floor plans. There shall be no limitation to the number of revisions an agency may request. These services are to be provided free of charge to all agencies procuring new furniture. Further requirements are:

Floor plans prepared by the Contractor shall clearly and accurately include the depiction any existing furnishings or equipment to be reused in conjunction with the Contractor supplied furnishings.

The Contractor will utilize the State of New Hampshire’s Space Planning Standards. Any deviations from the Space Planning Standards must be approved, in advance, from “Planning”.


“Planning” reserves the right to review all plans and specifications prior to an order being placed. The Contractor will fully cooperate with “Planning” when such reviews are requested.

The Contractor interior space planning “Programming” will include: Conducting interviews with end user regarding the budgetary and spatial restrictions of the project, their overall and particular spatial needs, and the rate of anticipated growth or consolidation. This information will be coordinated with the agencies overall goals and objectives, existing equipment and structural renovation limitations, prior to the Contractor promulgating and proposing new furniture layouts for the agency.

All new furniture will be specified in the manufacturer’s lowest price point standard fabrics and finishes, unless a higher grade fabric is specifically requested by the agency.

Interior space planning will include providing agencies with preliminary design layouts/sketches for their input and approval, prior to progressing to “final” floor plans and specifications. The Contractor will also be responsible for providing complete installation drawings to their installers prior to their arrival at the site. All final floor plans are to be keyed to the specifications, and submitted to both the end user agency and “planning” for review and approval prior to their order.

All site dimensions and measurements are to be verified by the Contractor prior to “final design” of any installation. The accuracy of all facility dimensions will be the Contractor sole responsibility. If the Contractor is found to have designed and specified a new furniture installation which does not fit as planned due to inaccurate floor plans, it will be the Contractor’s sole responsibility (financial and logistically) to resolve the matter to the State’s satisfaction. The State will not issue payment on such invoices until all matters are successfully resolved.

Billable Design & Space Planning Fees, Exception:
It will be permissible for the Contractor to charge for space planning and design services if such services are requested by an end user; and one of the following criteria apply:
- Space planning services are requested for the reconfiguration of “existing” furniture, with no order of new furnishings anticipated, or
- The order for new furnishings is anticipated to fall below approx. sixty percent (60%) of the total volume of furnishings that will occupy the space for which the design services were requested;
- The cost of providing design service fees will be quoted as a “not to exceed” project, with billing based upon an hourly rate that is not to exceed the net price per hour set forth by the Contractor below.

If any product is discontinued by the manufacturer before Contractor’s receipt of the order, an automatic substitution cannot be made. Written approval of the proposed substitution must be obtained from both the receiving agency and Purchasing. The subsequent order must be accompanied by a revised Purchase Order, issued by Purchasing.
Balance of Product Line:
The items in each category include the items most commonly purchased by State of New Hampshire agencies. During the term of contract, the State may purchase other items in relation to office furniture from the Contractor’s balance of product line. All items ordered will include all shipping and installation charges.

Agency/State Acceptance:
Upon each payment schedule milestone, the agency/state will accomplish a product inspection, to ensure that all specifications of this contract have been met. The agency will acknowledge acceptance by submitting payment approval. The agency will submit any and all discrepancies to the Contractor within 10 days of receipt, and all discrepancies will be rectified prior to payment. If the discrepancies cannot be rectified within 5 days of notification, the purchase order may be cancelled.

Eligible Participants:
Political sub-divisions (counties, cities, towns, school districts, special district or precinct, or any other governmental organization), or any nonprofit agency under the provisions of section 501c of the federal internal revenue code, are eligible to participate under this contract whenever said sub-division or nonprofit agency so desires. These entities are autonomous and may participate at their sole discretion. In doing so, they are entitled to the prices established under the contract. However, they are solely responsible for their association with the successful Vendor. The State of New Hampshire assumes no liability between the successful Vendor and any of these entities.

Exhibit B
Payment Terms

The contract price limitation for this Contract is $900,000.00

The invoice shall be submitted clearly indicating the location, date of completion and contract price.

The contract price shall be paid within thirty (30) days after receipt of invoice(s) and acceptance of the work to the State’s satisfaction.

The discount offered shall be firm fixed for the term of the contract including any subsequent extensions. Fixed pricing is represented via the link below:

https://www.hermanmiller.com/

Commercial Office Furniture - Herman Miller

SECTION 1: FREE STANDING CASE GOODS

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### SECTION II: LATERAL FILE

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### SECTION III: SEATING

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### SECTION IV: MONOLITHIC PANEL SYSTEMS

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<th>Manufacturer</th>
<th>Discount offered off of List Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Herman Miller</td>
<td></td>
</tr>
<tr>
<td>Action Office</td>
<td>69%</td>
</tr>
<tr>
<td>TU Storage</td>
<td>65%</td>
</tr>
<tr>
<td>Renew</td>
<td>64%</td>
</tr>
<tr>
<td>Thrive</td>
<td>54%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Design Services</th>
<th>Hourly Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$60 Per Hour</td>
</tr>
</tbody>
</table>

Payments shall be made via ACH and/or Procurement Card (P-Card – Visa Credit Card). Use the following link to enroll with the State Treasury for ACH payments: [http://www.nh.gov/treasury/Divisions/DocsForms/Tforms.htm?inc=P](http://www.nh.gov/treasury/Divisions/DocsForms/Tforms.htm?inc=P)

The resulting contract(s) has mandatory Procurement Card usage for agencies enrolled in the State P-Card

#### Exhibit C

**Special Provisions**

1. No special provisions
### ACORD™
#### CERTIFICATE OF LIABILITY INSURANCE

**This certificate is issued as a matter of information only and confers no rights upon the certificate holder. This certificate does not affirmatively or negatively amend, extend or alter the coverage afforded by the policies below. This certificate of insurance does not constitute a contract between the issuing insurer(s), authorized representative or producer, and the certificate holder.**

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

**PRODUCER**

USI Insurance Services LLC  
50 Cabot Street  
Needham, MA 02494

**INSURED**

Creative Office Interiors, Inc.  
dba: Creative Office Pavilion  
One Design Center, Ste 734  
Boston, MA 02210

**INFORMATION**

**CONTACT NAME:**  
**PHONE:** 855 874-0123  
**FAX:** 781-376-5035  
**E-MAIL:**

**INSURER(S) AFFORDING COVERAGE**  
INSURER A: Liberty Insurance Corporation  
INSURER B: Arrow Mutual Liability Insurance Company  
INSURER C: Wexco Insurance Company  
INSURER D: Liberty Mutual Fire Insurance Company  
INSURER E: Illinois Union Insurance Company  
INSURER F:  
**NAIC #**  
42404  
13374  
25011  
23035  
27950

**COVERAGE/CERTIFICATE NUMBER:**  
**REVISION NUMBER:**

**This is to certify that the policies of insurance listed below have been issued to the named insured above for the period indicated, notwithstanding any requirement, term or condition of any contract or other document with respect to which this certificate may be issued or may pertain, the insurance afforded by the policies described herein is subject to all the terms, exclusions and conditions of such policies. Limits shown may have been reduced by paid claims.**

<table>
<thead>
<tr>
<th>INSURER</th>
<th>TYPE OF INSURANCE</th>
<th>ADDL SUBSCRIBER</th>
<th>POLICY NUMBER</th>
<th>POLICY EFF (MM/DD/YYYY)</th>
<th>POLICY EXP (MM/DD/YYYY)</th>
<th>LIMITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>COMMERCIAL GENERAL LIABILITY CLAIMS-MADE</td>
<td>X OCCUR</td>
<td>TB7Z11255099029</td>
<td>01/01/2019</td>
<td>01/01/2020</td>
<td>EACH OCCURRENCE DAMAGE TO RENTED PROPERTIES (COMMON LAW) $300,000 MED EXP (Any one person) $5,000 PERSONAL &amp; ADJ INJURY $1,000,000 GENERAL AGGREGATE $2,000,000 PRODUCTS - COMPLIANCE $2,000,000</td>
</tr>
<tr>
<td>D</td>
<td>AUTOMOBILE LIABILITY ANY AUTOS</td>
<td>SCHEDULED AUTOS</td>
<td>AS2Z11255099019</td>
<td>01/01/2019</td>
<td>01/01/2020</td>
<td>COMBINED SINGLE LIMIT (PER OCCIDENT) $1,000,000 BODILY INJURY (Per person) $ BODILY INJURY (Per accident) $ PROPERTY DAMAGE (Per accident) $</td>
</tr>
<tr>
<td>A</td>
<td>UMBRELLA LIABILITY EXCESS LIABILITY CLAIMS-MADE</td>
<td>X OCCUR</td>
<td>TH7Z11255099039</td>
<td>01/01/2019</td>
<td>01/01/2020</td>
<td>EACH OCCURRENCE AGGREGATE $10,000,000</td>
</tr>
<tr>
<td>B</td>
<td>WORKERS COMPENSATION AND EMPLOYER'S LIABILITY ANY PROPRIETORS PARTNER EXECUTIVE OFFICER MEMBERS EXCLUDED (Mandatory In NH)</td>
<td>Y N</td>
<td>1892A WWVC3389293</td>
<td>01/01/2019</td>
<td>01/01/2020</td>
<td>X E.L. EACH ACCIDENT E.L. DISEASE E.A. EMPLOYEE $1,000,000 E.L. DISEASE POLICY LIMIT $1,000,000</td>
</tr>
<tr>
<td>D</td>
<td>Motor Truck Pollution Liability</td>
<td>Y</td>
<td>YMZZ11255098079</td>
<td>CPMG23881056007</td>
<td>01/01/2019</td>
<td>01/01/2020</td>
</tr>
</tbody>
</table>

**DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 161, Additional Remarks Schedule, may be attached if more space is required)**

**CERTIFICATE HOLDER**

For Bid Purposes only.

**CANCELLATION**

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

[Signature]

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