

STATE OF NEW HAMPSHIRE  
Department of Administrative Services  
Division of Procurement and Support Services  
Bureau of Purchase and Property  
State House Annex  
Concord, New Hampshire 03301

Date: October 1, 2020

NOTICE OF CONTRACT

COMMODITY: WIRELESS CELLULAR AND DATA SERVICES

CONTRACT NO.: 8002761 NIGP: 839-0000

VENDOR: Cellco Partnership d/b/a Verizon Wireless VENDOR #: 177660  
One Verizon Way  
Basking Ridge, NJ 07920

CONTACT PERSON(s): **Diego Antonio**  
Tel. No.: (603) 493-3629  
E-Mail: [diego.antonio@vzw.com](mailto:diego.antonio@vzw.com)

**Joshua Esposito**  
Tel. No.: (978) 618-2848  
E-Mail: [Joshua.esposito@verizonwireless.com](mailto:Joshua.esposito@verizonwireless.com)

Support: to make payments, plan changes, ESN/MEID changes, billing issues, new activation/upgrades, switch equipment, change cost center, suspend service, and add/remove lines.

M-F 8 AM to 8PM

Tel. No.: (800) 922-0204

E-Mail: [NEBSC@verizonwireless.com](mailto:NEBSC@verizonwireless.com)

EFFECTIVE FROM: October 1, 2020 through March 31, 2023

PAYMENT & TERMS: Payments shall be made via Procurement Card (P-Card –Credit Card) or ACH\*.

\*If the agency is enrolled in the Pcard Program, payments shall be made via Pcard.

QUESTIONS: Direct any questions to Erica Brisson, 603-271-7272 or [Erica.Brisson@DAS.NH.Gov](mailto:Erica.Brisson@DAS.NH.Gov)

INVOICING AND REPORTING REQUIREMENTS:

Invoices and reports are required throughout the duration the Contract as denoted below.

- Monthly Reports

The Contractor shall provide a Monthly Summary Report detailing services provided under this contract to both the Department of Administrative Services, Bureau of Plant and Property and the Department of Information Technology - Statewide Telecommunications. Included in the Monthly Summary Report shall be all cellular telephone numbers subscribed to the State, billing program used,

monthly cost, usage cost, data usage, telephone minute usage, equipment provided (including make/model/serial number/telephone number), telephone "owner", State agency responsible for billing and contact person. For the avoidance of doubt, information regarding Eligible Participants which are non-State agencies can only be provided in the aggregate because of restrictions by the Federal Communication Commission ("FCC") concerning the disclosure of Customer Proprietary Network Information ("CPNI"). **The State shall not be required to use any Contractor associated website as the main source to gather this information. The contractor may provide website access as an additional tool to the State of New Hampshire but is not to be used in lieu of any reporting requirements.**

Contractor work with the State and the affected agency regarding any mobile telephone number that has been inactive or suspended for a period of 60 days or more, including provide upon request a report showing those numbers assigned to the affected State agency that have been inactive or are suspended for 60 days or more, to determine if these devices shall be removed from service.

- Invoicing Services

Invoicing Services shall consist of the costing of all Contractor provided services. Contractor shall detail all charges and provide extended definitions of itemized charges. Bulked charges shall be rejected by the State. A separate invoice shall be available for each telephone subscribed to each State office. The State may require that multiple telephones be billed on a single account. In such cases, the Contractor shall place charges on a single master bill.

Invoices shall be submitted on a monthly basis, inclusive of the first bill cycle day of the month to the last bill cycle day of the month in which the services have been performed. Charges will be pro-rated by the numbers of days in service when partial month services occur.

- Invoice Details

All monthly reports and invoices shall be itemized including details for every Contractor billable item, inclusive of basic monthly charges, minutes of use, excess minutes of use, call detail inclusive of city/town location and telephone number called. All call records must be listed in sequential order by date of call.

- Invoice Corrections

The Contractor shall provide within ten (10) working days, or within a mutually agreed time period, after notification, any corrective data requested by the State. This shall include replacement reports, corrective information on balances and credits and any other change of service information required for bill back to agencies by the State. In the event of disputed wireless charges, the State must provide Contractor with written notice within one hundred eighty (180) days of the date of the invoice with the disputed amounts. The written notice must indicate the reason for disputing the charges and supporting documentation. The State may withhold payment of a disputed charge, up to the amount of the dispute, for a charge disputed on or before the applicable bill due date. Contractor will work in good faith to resolve billing issues within sixty (60) days after receipt of the notification of dispute with supporting documentation. Particularly complex issues may take longer to resolve.

- Invoice and Report Delivery Timeframe

Invoices and Reports shall be delivered on or prior to 25 days subsequent to the monthly bill cycle. The State shall not be held liable for service performed without the receipt of properly filed invoices, reports and supporting information. Invoices shall be forwarded directly to State users, and may be forwarded as a group to same addresses when directed by the State. For the avoidance of doubt, information regarding Eligible Participants which are non-State agencies can only be provided in the aggregate because of restrictions by the FCC concerning the disclosure of CPNI.

- Account Balances

The Contractor shall maintain all records of payments, credits and balances.

- Accuracy of Invoices

Contractor shall be responsible to justify all charges to the State. Invoices must be reviewed for accuracy prior to delivery to the State. All billing information provided to the State must reflect same information. Paper invoices and electronic reports shall reflect same call detail, record count, call and service cost. Conflicts between support data and paper billing shall be considered incomplete

billing and payment held until proper support information provided by the Contractor.

- Paper

Invoices shall be provided on paper. It is preferable that invoices also be available electronically, delivered by e-mail, or downloadable from an Internet web site. Contractor will further provide the following billing options. 1) Paperless billing provides a quick and secure way to receive monthly bills. Upon enrollment in My Business the State can select paperless billing; 2) A detailed bill will show all charges pertaining to each mobile telephone. In addition, all outbound calls will show the number dialed, time, date and minutes used. Inbound calls typically display date, time, number\*, rate, usage type, origination, and minutes (duration). Detailed billing is available at no additional charge; and 3) Streamlined billing provides a simplified version of your bill. The streamlined bill will appear in the same format as it does in a detailed bill, except the call details for each mobile telephone number will not be printed.

- Electronic Media

Contractor supports the Electronic Data Interchange (EDI) EDI 811 (preferred) or EDI 810 (4010 version) standards for wireless billing. EDI billing information is available in a one-way data feed (payment information is not available at this time). The State must supply Contractor with a secure FTP port to which Contractor can send the file. If the State elects to have a third-party vendor receive the data directly from Contractor, the contract must be amended allowing Contractor to provide the third-party vendor with your billing information. The State would be responsible for converting any Contractor-provided reports from CSV format to its desired format.

## **SCOPE OF SERVICE:**

### **TRADITIONAL CELLULAR TELEPHONE SERVICE, DOMESTIC USE:**

Traditional cellular telephone services shall allow users to directly dial any telephone number which is available through the Public Branch Exchanges as available from Local Exchange Carriers, Competitive Local Exchange Carriers, Long Distance Carriers and competitive Cellular Telephone Service providers. Access to any telephone subscriber number shall not be restricted. Services shall include typical "off the shelf" features and telephone operation. Equipment provided for use with this service shall be referred to as Traditional Cellular Telephone (TCT) equipment. One (1) free voice device shall be offered for each user one (1) time per line. Otherwise devices shall be eligible for upgrade at prices included in any awarded contract.

### **ISP ACCESS DATA SERVICES:**

Contractor shall provide data transport at multiple speeds, limited by the use of Contractor technology. Common terminology is third generation (3G) fourth generation (4G LTE) service and fifth generation (5G).

### **SMARTPHONE SERVICES:**

A SmartPhone is defined as a mobile phone with advanced capabilities including PC-like functionality with access to text messaging, e-mail, web browsing, take and display photos and videos, and data storage. Phones must be capable of accessing Microsoft Exchange Server and include Personal Digital Assistant (PDA) capabilities including calendaring. Access shall be provided throughout the Contractor footprint of the continental United States. Equipment functionality must include the ability to open MS Excel, MS Word and Adobe Acrobat files. Currently systems running iOS are the only accepted operating systems, though this may change and the Contractor needs to be flexible with this evolving technology. Equipment provided for use with this service shall be referred to as SmartPhone (SM) equipment. Contractor will offer one (1) 4G Smartphone voice device (make and model at its discretion, and approved by the State) at no cost for each Government-liable user on one time per line basis on a voice and data plan with a monthly access fee of \$34.99 or higher. Once the initial Smartphone no cost device has been deployed, the Contractor shall permit the upgrade of device on a line after completing 24 months of service on that line at government promotional pricing. The term for each line (the "Line Term") begins on the

date Wireless Service is activated for that line and continues as allowed under this contract. As new technology becomes commercially available, the State may add new plans, features and equipment that take advantage of the technology's functionality. If new equipment is needed, the State may order new equipment and services in accordance with the terms and conditions for equipment upgrades as outlined in this overarching contract.

One (1) free SmartPhone sample device shall be provided to the Department of Information Technology (DoIT), Director of Technical Support, for a ninety (90) day evaluation and use approval prior to distribution to users. Devices shall be returned to the Contractor after evaluation. Rejected devices shall be replaced with DoIT approved devices.

Contractor shall not prevent State of NH employees from accessing State of NH Mobile Device Management solutions.

**ACCESSORIES:**

All telephones provided by the Contractor shall be complete and ready to use with the following attachments:

- Standard Wall Charger
- Bluetooth earpiece/headset and Screen protectors for SmartPhones

4G handsets are typically packaged with a standard battery and AC plug-in charger. Additional accessories may be packaged with certain handsets. Accessories provided by the manufacturer may vary by device. In addition to accessories provided by the manufacturer, Contractor will provide the State's end-user with one (1) 12-volt Car Charger and one (1) universal Bluetooth earpiece/headset, one (1) universal screen protector for 4G cell phones, and an available protective cell phone case, make and model at Contractor's discretion. Other accessories may be also be made available for purchase. For additional information on accessories, please visit [www.verizonwireless.com](http://www.verizonwireless.com). In addition to the accessories provided with equipment as detailed above, Government-liable Subscribers are eligible to receive a twenty five percent (25%) discount off the retail price of qualifying accessories.

- Hand Held Portable Telephones

Traditional Cellular Telephones shall allow use of each service feature proposed by the Contractor and incorporate hands free talk-back, corded earpiece, graphic display, internal call directory and other common phone features. Contractor Agrees to offer one (1) 4G basic voice device (make and model at Contractor's discretion and approved by the State) at no cost for each Government-liable user activating service on a voice plan with a monthly access fee of \$14.99 or higher, on a one-time per line basis. Once the initial basic no cost device has been deployed, standard upgrade terms and conditions will apply as allowed under this contract. In addition to any accessories provided by the manufacturer, Contractor will provide the State's end-user with one (1) 12-volt Car Charger, one (1) universal Bluetooth earpiece/headset, and an available protective cell phone case, make and model at Contractor's discretion and if applicable, one (1) universal screen protector for 4G cell phones. Other accessories may be also be made available for purchase. Optional feature phones will be available for purchase.

Contractor shall provide a full range of SmartPhones offering iOS, Android and Microsoft operating systems (though at this time the ONLY approved devise is the iOS).

- ISP Access Data Equipment

Contractor shall provide Internet access equipment inclusive of Sierra Wireless Aircards, Novatel Wireless Ovation or equipment with same performance and similar features, designed for use with laptop, mobile or stationary data equipment. Verizon will provide one (1) no cost 4G USB or 4GMBB/jetpack device (make and model at Verizon sole discretion and approved by the State) on a

data plan with a monthly access fee of \$34.99 or higher, one-time per State end-user. Once the initial ISP no cost device has been deployed, standard upgrade terms and conditions will apply.

- Machine-to-Machine

Contractor shall provide services allowing wireless and wired systems; such as vehicle tracking, game cameras, etc. Any lines utilized under this plan shall be a separate account from any other voice or data plan.

- Bluetooth Equipment

Contractor shall provide devices and accessories compatible with Bluetooth, hands-free, equipment. The State's government-liable end-users are eligible to receive a discount off the retail price of qualifying accessories.

- Existing Equipment

Equipment currently owned by the State, when compatible, shall be serviced by the Contractor. Services shall include equipment programming, repair as available from the Contractor, and operational instructional assistance.

- Equipment Maintenance and Warranty

The Contractor shall have at their disposal support technicians to provide support services for all equipment supplied by the Contractor. Any equipment purchased by the State shall be provided with a one (1) year warranty, resulting in free of charge repair or replacement of any device that becomes faulty. Replacement of such devices may be with a certified like new device. It will be acceptable through the course of the term of service to substitute alternate equipment as manufacturers discontinue products and introduce new equipment. Acceptance of such equipment shall be at the discretion of the State.

- Quality of Equipment

All equipment provided shall be new or of factory refurbished like new quality. The State retains the right to reject any equipment which does not provide a showroom appearance and equivalent operation.

- Insurance

The Contractor may propose equipment insurance providing replacement of lost, stolen or damaged telephones. Insurance shall be at the option of the State and not a requirement of the Contractor.

- Security

The Contractor shall maintain network security at all times, disallowing network facility access by unauthorized users. When fraudulent use is detected, the Contractor shall contact the State and discontinue service for a designated telephone number if directed by the State.

### **PURCHASE ORDERS:**

The State may email, mail, or fax Purchase Orders (PO) as requests for service. Contractor shall accept State Purchase Orders whenever used. If a PO is used the applicable contract number shall be referenced in the body of the PO.

### **ORDERING PROCEDURE:**

#### Telephoned Requests

State agencies may call the Contractor at any time between 8:00 A.M. and 4:30 P.M. to request services, Monday through Friday. The Contractor shall respond and provide appropriate service as requested, and allowed under the Contract, with the exception of Smartphones. Only Smartphones previously approved by the State Department of Information Technology shall be provided. No tablets may be purchased under this Contract.

- The Contractor shall be responsible to provide to DoIT-Statewide Telecommunications, a monthly report in Microsoft Excel to track each active line used by the State under this contract identifying (at a minimum) the device model, serial number, Agency/User assigned the device, date of issuance, and date of termination. Information regarding non-State agency lines can only be provided in the aggregate.

**CONTRACTOR SIGNATURE DOCUMENTS:**

Any signature forms used by the Contractor to reflect service requests or delivery of service by the Contractor to the State shall refer to the Contract number. All other terms and conditions shall be null and void.

**INITIAL SERVICE REQUESTS:**

The Contractor shall contact designated State agencies to perform a service needs analysis as directed by the State at the initiation services. The Contractor shall meet with each designated agency to determine the count and type of telephones, service program and delivery of replacement services. The needs analysis shall be completed prior to deployment. A complete deployment plan including agency, end user, telephone number, equipment supplied, cost and cost plan shall be provided to the Department of Information Technology (DoIT) Telecommunications Section prior to deployment.

Political sub-divisions and authorized non-profit organizations shall utilize their own individually established ordering procedures.

**RETURNS:**

Return Authorization credits shall be provided without penalty for faulty equipment.

- Contractor shall provide the State with a single point of contact and address for the return of equipment. State users may contact the Contractor Technical Support Team for required troubleshooting and return authorization.
- Contractor shall be responsible for all shipping charges for faulty equipment returned.
- Defective telephones, accessories and associated equipment shall be replaced within three (3) State business days from confirmation of warranty defect. Such service shall be available to State users by placing a single telephone call to the Contractor.
- Contractor shall offer a device recycling program which enables state agency customers to trade-in any phone, tablet and other wireless devices, acquired under this contract.

**For a more information, please reference the entire contract 8002761**

**PRICING:**

**Basic Voice – No Text or Data\*\***

200 Minutes	500 Minutes
\$14.99*	\$29.99*

\*Shared domestic anytime voice minutes, unlimited night and weekend and mobile-to-mobile.

\*\*See further plans details below

**Basic Voice- including Text & Data\*\*\***

Unlimited*	Unlimited**
53.95*	\$22.99

\*Includes unlimited voice minutes, standard voicemail, unlimited SMS/MMS messaging and 2 GB data. Push to Talk additional cost of \$5.00 per line

\*\*Includes unlimited voice minutes, unlimited SMS/MMS messaging and 100MB data. Push to Talk additional cost of \$2.00 per line

\*\*\*See further plans details below

### Smartphone \*\*\*\*

2 GB w/ Unlimited Minutes*	4 GB W/ Unlimited Minutes*	6 GB W/ Unlimited Minutes*	Unlimited Data Plan ** Unlimited Minutes	Public Safety Plan – Unlimited***
\$53.95	\$62.25	\$70.55	\$53.95	\$39.99

\*push to talk additional cost of \$5.00 per line

\*\* Includes unlimited voice minutes, unlimited SMS/MMS messaging, unlimited domestic data, and unlimited mobile hotspot. Push-to-talk is not available.

\*\*\* Includes unlimited voice minutes, unlimited SMS/MMS messaging, and unlimited domestic data. Push-to-talk available at an additional cost of \$2.00 per line. Mobile hotspot available at an additional cost of \$5.00 per line.

\*\*\*\*See further plan details below

### 4G Mobile Broadband Access/Hotspot \*\*\*

5 GB*	10 GB*	Unlimited**
\$39.99	\$59.99	\$39.99

\*Mobile broadband shared plans.

\*\* Unlimited domestic data

\*\*\*See further plan details below

### Telephone & Equipment Costs

ITEM	CATEGORY	MANUFACTURER OR DESCRIPTION	MODE/VERSION	INITIAL COST PER ITEM	REPLACEMENT COST PER ITEM
Traditional Cellular Telephone	TCT	Kyocera	4G DuraXV LTE	No Charge	\$264.00
Traditional Cellular Telephone	MS	Kyocera	4G Cadence LTE	No Charge	\$120.00
Mobile or Stationary Data Access Equipment for PC Laptop Support	MS	Verizon Ellipsis	4G Jetpack 900L	No Charge	\$149.99
USB Wireless Broadband Card	MS	Verizon USB	Global Modem	No Charge	\$249.99
Smart Phone	SP	Apple	4G iPhone SE 64GB or 4G iPhone XR 64GB	No Charge	\$399.99
Smart Phone Mobile Antivirus and Mobile anti-Malware Protection	SP			No Charge	
Standard Wall Charger	TCT	Included w/device		No Charge	\$29.99
Fast Charge Wall Charger	SP	Xentris	TVL24LGHT-M12	No Charge	\$29.99
12-Volt Car Charger	TCT/SP	Xentris	VPC24LGHT-M12	No Charge	\$29.99
Wireless Charger	SP			No Charge	
Cell Phone Power	SP			N/A	

Pack					
Cell Phone Case (includes belt clip holster type)	TCT/SP	Verizon	Shell Holster	No Charge	\$29.99
Corded Earpiece (Ear-bud)	TCT	Included w/ Device		No Charge	\$39.99
Bluetooth Earpiece/Headset	SP	Plantronics	Explorer 500 Bluetooth	No Charge	\$59.99

These equipment offers are (i) are subject to the terms and conditions specified in the above contract, (ii) are available to new activations and eligible upgrades unless otherwise noted; (iii) are subject to availability; and (iv) may not be combined with any other Verizon Wireless credit offers, government discount incentives, discounts or promotions unless otherwise noted. Each Government Subscriber may choose only one of the equipment offers. Equipment purchased must be activated on specified plan at time of purchase.

ITEM	CATEGORY	MANUFACTURER OR DESCRIPTION	COST	% DISCOUNT	LABEL
One Talk	SP	Verizon	\$25.00	n/a	Per month
One Talk – Native Dialer	SP	Verizon	\$15.00	n/a	Per month
One Talk – Auto Receptionist	SP, MSD	Verizon	\$10.00	n/a	Per month
One Talk – Hunt Group	SP, MSD	Verizon	\$0.00	n/a	Per month
Verizon MDM Unified Endpoint Management	MSD	Verizon	\$1.00	n/a	Per month/per device

**Further Plan Details**  
**Public Safety Plans**

<b>Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority and Preemption for First Responders (Subsidized - Discounted)</b>	
Government Liable Subscribers Only	
This plan is not eligible for monthly access fee discounts.	
Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.	
<b>Monthly Access Fee</b>	<b>\$39.99(16807)</b>
<b>Monthly Minutes in U.S</b>	Unlimited
<b>Domestic Data Allowance</b>	Unlimited
<b>Domestic Messaging Allowance</b>	Unlimited
<b>Optional</b>	
<b>Domestic Mobile Hotspot</b>	\$5.00 additional per month (76440)
<b>Push-to-Talk Plus</b>	\$2.00 additional per month (81129/81174)

**NOTE:** No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. Data usage for actively engaged and deployed fire, police, emergency medical technicians and emergency management agency users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. This service plan is available to First Responders customers only as defined by the following NAICS (formerly SIC) Codes:

621910 Ambulance Services  
 922120 Police Protection  
 922160 Fire Protection (except private)

**Custom 4G Unlimited Smartphone Plan with Mobile Broadband Priority and Preemption for National Security and Public Safety (Subsidized - Discounted)**  
 Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

<b>Monthly Access Fee</b>	<b>\$39.99 (16807)</b>
<b>Monthly Minutes in U.S</b>	Unlimited
<b>Domestic Data Allowance<sup>(1)</sup></b>	Unlimited
<b>Domestic Messaging Allowance</b>	Unlimited
<b>Optional</b>	
<b>Domestic Mobile Hotspot</b>	\$5.00 additional per month (76440)
<b>Push-to-Talk Plus</b>	\$2.00 additional per month (81129/81174)

**NOTE:** No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. Data usage on this rate plan is not subject to speed reductions (“throttling”) within a given billing cycle. <sup>(1)</sup>However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. This service plan is available to National Security and Public Safety customers only as defined by the following NAICS (formerly SIC) Codes:

922110 Courts	926150 Regulation, Licensing, and Inspection of
922130 Legal Counsel and	Commercial Sectors
Prosecution 922140 Correctional	926130 Regulation and Administration of Comms,
Institutions	Electric, Gas, Utilities
922150 Parole Offices and Probation Offices	921150 American Indian and Alaska Native Tribal
922190 Other Justice, Public Order, and Safety	Governments
Activities	921190 Other General Government Support
923120 Administration of Public Health Programs	921110 Executive Offices
928110 National Security	485111 Mixed Mode Transit Systems
926120 Regulation and Administration of	485112 Commuter Rail Systems
Transportation Programs	

**Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority and Preemption for First Responders (Subsidized - Discounted) Government Liable Subscribers Only**

The plan below reflects the monthly access charge discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable devices can be activated on this plan.

<b>Monthly Access Fee</b>	<b>\$39.99</b>
<b>Domestic Data Allowance</b>	<b>Unlimited</b>

**NOTE:** No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available.

Data usage for actively engaged and deployed fire, police, emergency medical technicians, and emergency management agency users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an

Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. Devices utilized in conjunction with this plan are limited to mobile device applications. Dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited on this rate plan. This plan is only available to First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

- 621910 Ambulance Services
- 922120 Police Protection
- 922160 Fire Protection (except private)

<b>Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority and Preemption for National Security and Public Safety (Subsidized - Discounted) Government Liable Subscribers Only</b>	
The plan below reflects the monthly access charge discount. No additional discounts apply.	
Only 4G LTE GSM/UMTS global-capable devices can be activated on this plan.	
Monthly Access Fee	<b>\$39.99</b>
Domestic Data Allowance <sup>(1)</sup>	Unlimited
<p>NOTE: No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G network, while available. Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle.(1) However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This service plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted. Devices utilized in conjunction with this plan are limited to mobile device applications. Dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non- smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited on this rate plan. This plan is only available to First Responder customers only as defined by the following NAICS (formerly SIC) Codes:</p>	
922110 Courts 922130 Legal Counsel and Prosecution 922140 Correctional Institutions 922150 Parole Offices and Probation Offices 922190 Other Justice, Public Order, and Safety Activities	923120 Administration of Public Health Programs 928110 National Security 926120 Regulation and Administration of Transportation Programs 926150 Regulation, Licensing, and Inspection of Commercial Sectors 926130 Regulation and Administration of Comms, Electric, Gas, Utilities 921150 American Indian and Alaska Native Tribal Governments 921190 Other General Government Support 921110 Executive Offices 485111 Mixed Mode Transit Systems 485112 Commuter Rail Systems

<b>Custom Unlimited Basic Phone Plan for National Security, Public Safety, and Emergency Preparedness (Subsidized - Discounted) Government Liable Subscribers Only</b>	
This plan is not eligible for monthly access fee discounts.	
Monthly Access Fee	<b>\$22.99 (16810)</b>
Monthly Minutes in U.S	Unlimited
Domestic Data Allowance	100MB
Domestic Messaging Allowance	Unlimited
Domestic Data Overage	\$10.00 per GB
Optional Features	
Push to Talk Plus	\$2.00 additional per month (device dependent) ((3G)83270/(4G)81174)

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes:

621910 Ambulance Services	923120 Administration of Public Health Programs
922110 Courts	928110 National Security
922120 Police Protection	926120 Regulation and Administration of Transportation Programs
922130 Legal Counsel and Prosecution	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922140 Correctional Institutions	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922150 Parole Offices and Probation Offices	921150 American Indian and Alaska Native Tribal Governments
922160 Fire Protection (except private)	921190 Other General Government Support
922190 Other Justice, Public Order, and Safety Activities	921110 Executive Offices
	485111 Mixed Mode Transit Systems
	485112 Commuter Rail Systems

**Custom Unlimited Push to Talk Plus Only Plan for  
National Security, Public Safety, and Emergency Preparedness  
(Subsidized - Discounted)**

Government Liable Subscribers Only  
This plan is not eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	<b>\$17.99 (96626 (4G)/ 96625 (3G/4G))</b>
<b>Monthly Push to Talk Plus</b>	Unlimited
<b>Domestic Voice Per Minute Rate</b>	\$0.25

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. This service plan is available to National Security, Public Safety, and Emergency Preparedness customers only as defined by the following NAICS (formerly SIC) Codes:

621910 Ambulance Services	923120 Administration of Public Health Programs
922110 Courts	928110 National Security
922120 Police Protection	926120 Regulation and Administration of Transportation Programs
922130 Legal Counsel and Prosecution	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922140 Correctional Institutions	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922150 Parole Offices and Probation Offices	921150 American Indian and Alaska Native Tribal Governments
922160 Fire Protection (except private)	921190 Other General Government Support
922190 Other Justice, Public Order, and Safety Activities	921110 Executive Offices
	485111 Mixed Mode Transit Systems
	485112 Commuter Rail Systems

## Verizon Wireless Pricing Index

### Definitions

**Access Discount:** Government Subscribers are eligible for a 17% access discount on qualified plans and features where noted.

**Accessory Discount.** Government Subscribers are eligible to receive a 25% discount from the retail price of qualifying accessories.

**Discount Eligible Data Feature(s):** Any generally available Verizon Wireless data feature with a monthly access fee of \$24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.

**Discount Eligible Plan(s):** Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts.

**Early Termination Fees ("ETF"):** ETFs are waived for Government Subscribers.

**Equipment:** Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.

**Government Subscriber:** An employee of Customer utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.

**Machine to Machine Service ("M2M Service"):** M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between select wireless devices, with limited or no manual intervention or supervision.

**M2M Line(s):** An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.

**Plans, Features, Rates and Charges:** The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Information about retail plans, options, features, and applications (*i.e.*, those that Verizon Wireless makes generally available to consumers or business customers) and their terms and conditions may be obtained at Verizon Wireless stores, on [verizonwireless.com](http://verizonwireless.com) or from Verizon Wireless business sales representatives. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change during the Line Term as long as Customer does not change plans on that line. As detailed in the contract, rates, charges and fees, listed in Pricing Index and Attachment 02-Pricing, may be changed following the formal Amendment process Verizon Wireless may discontinue any retail plans, options, features and applications for new activations without notice. If Customer changes or upgrades Equipment, Verizon Wireless may require it to change to a then-current plan that is compatible with the changed or upgraded Equipment. Customer may not activate Equipment purchase at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing may not be available to purchases made through agents or at retail store locations.

**Subsidized-Discounted Plan:** Verizon Wireless voice or data plan under this agreement eligible to be activated on Subsidized Equipment or Unsubsidized Equipment.

**Subsidized Equipment:** Equipment purchased at Verizon Wireless government matrix and/or government promotional price. Subsidized Equipment must be active on Subsidized-Discounted Plan pricing for 24 months or more before being eligible to be upgraded.

**Term of Lines ("Line Term"):** The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (usually 2 years). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees are waived for Government Subscribers on voice and data plans and for M2M Lines.

**ThingSpace Mange:** ThingSpace Manage ("ThingSpace") provides Customer with the ability to remotely monitor and manage its M2M/IoT devices. If Customer desires to access and use ThingSpace, it must so request in writing, and Verizon Wireless shall provision ThingSpace on Customer's account. Applicable rates and charges, if any, shall be set forth in this Addendum. ThingSpace set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of ThingSpace are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless retains full and exclusive ownership of all intellectual property rights associated with the ThingSpace including any alterations, modifications, improvements and derivative works thereof.

**Transition Plan.** All existing State agency lines purchasing under the expired New Hampshire contract 8002046 between New Hampshire - Department of Administrative Services and the Contractor will migrate to this Contract as inactive plans in a phased approach. Contractor will allow New Hampshire's existing non-state agency Government Subscribers who are currently procuring services from Contractor pursuant to previously offered calling plans contained in their existing agreements ("Grandfathered Agreements"), to continue receiving such services at the pricing, terms and conditions contained in such Grandfathered Agreements until such Subscribers either migrate to the pricing under this Agreement as set forth below or terminate pursuant to the Grandfathered Agreements; however, such inactive calling plans and associated discount programs contained in the Grandfathered Agreements will no longer be available for Customer's Subscribers activating service, upgrading a device, or changing calling plans once the migration phase is complete. Any monthly access discounts, usage discounts, revenue discounts or rebates currently offered under such Grandfathered Agreements shall be discontinued upon execution of a contract between New Hampshire - Department of Administrative Services and the Contractor resulting from RFP 2239-20. Existing Government Subscribers procuring services under such Grandfathered Agreements are not eligible for equipment upgrades until such Subscribers migrate to the pricing under this Agreement after phase implementation. Additionally, such Subscribers will not be eligible to participate in any access or usage discounts or other benefits available under this Agreement until such Subscribers migrate to an applicable pricing plan available under

this Agreement. All New Hampshire State Government Subscribers purchasing under the expired New Hampshire contract DoIT 8002046 must migrate to the current pricing available under a contract between New Hampshire - Department of Administrative Services and the Contractor resulting from RFP 2239-20 no later than October 1st, 2020. New Hampshire Government Subscribers participating in the E-rate program in the 2020-2021 E-rate funding year must migrate to the pricing under this Agreement by July 1st, 2020 to correspond with the beginning of the 2020-2021 E-rate funding year.

**Unsubsidized Equipment:** Equipment purchased at full retail price from Verizon Wireless or that is Bring Your Own Device (BYOD)/Customer Provided Equipment (CPE).

**Unsubsidized Plan:** Verizon Wireless voice, data or M2M plan under this agreement eligible to be activated on Unsubsidized Equipment or Subsidized Equipment that has been active on a Subsidized-Discounted Plan for 24 months or more (excluding any periods of suspension):

- a. Customers taking advantage of Subsidized Equipment offers must remain on a Subsidized-Discounted Plan with the same IMEI for more than 24 months before proactively requesting to be moved to an Unsubsidized Plan.
- b. Should customer take advantage of any Subsidized Equipment offers or promotions for a new service activation or eligible device upgrade, the customer shall be moved from an Unsubsidized Plan to a Subsidized-Discounted Plan.
- c. Customer must proactively request to be moved to an Unsubsidized Plan after a device on their billing account has been in service for more than 24 months.

**Wireless Service:** Each and every radio service provided directly or indirectly by Verizon Wireless.

## Voice/Data Plans

### Unlimited Plan for Smartphones – Government (Subsidized - Discounted)

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$70.00 (99719)
Monthly Anytime Minutes – Domestic, Canada and Mexico	Unlimited
Domestic Data and Messaging Allowance*	Unlimited
Canada & Mexico Data and Messaging Allowance**	Unlimited
Mobile Hotspot^	Included
Domestic, Canada and Mexico Long Distance Toll Free^^	Included
International Messaging Allowance^^^	Unlimited

**Notes:** Coverage area includes the Verizon Wireless 4G network; and the 3G and Extended partner networks, while available. Data speeds are not guaranteed while on Extended or roaming partner networks. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on this plan. No domestic roaming or long distance charges.

\*After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

\*\*For data usage in Canada and Mexico, after the first 512 MB of usage in a day, throughput speeds will be reduced for the remainder of the day.

^Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage. ^^Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico. ^^Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

Plan 99719 is eligible to use Travel Pass SPO 988.

### Custom 4G Business TravelPass Feature<sup>1</sup>:: Unlimited Plan for Smartphones – Government (99719)

Government Subscribers Only Rates are not eligible for discounts.

Canada and Mexico Daily Rate <sup>2</sup>	\$0.00 (SPO 988)
Rest of World Daily Rate <sup>2,3</sup>	\$10.00/day
Non-Travel Pass Countries <sup>4</sup>	Pay As You Go

Notes: <sup>1</sup>This feature requires a 4G LTE GSM/UMTS global-capable device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international). For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This feature can only be added to lines activated on the following plans Unlimited Plan for Smartphones – Government (99719) under this Agreement.

### Custom 4G Verizon Unlimited Smartphone Plan for Public Sector Government Subscribers Only (Subsidized - Discounted)

The data plans below reflect the monthly access charge discount. No additional discounts apply.

Only 4G LTE GSM/UMTS global-capable smartphones can be activated on this plan.

Monthly Access Fee	\$65.00
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<b>Monthly Access Fee (discount applied)</b>	<b>\$53.95</b>
<b>Monthly Minutes in U.S</b>	Unlimited
<b>Domestic Data Allowance</b>	Unlimited <sup>(1)</sup>
<b>Domestic Mobile Hotspot</b>	Unlimited <sup>(2)</sup>
<b>Domestic and International Messaging Allowance</b>	Unlimited <sup>(3)</sup>

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

<sup>(1)</sup> In the event of network congestion, after 10GB of data usage on a line during any billing cycle, usage on such line may result in slightly slower download speeds relative to another user. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p.

<sup>(2)</sup> Mobile Hotspot is available on all capable devices and allows Government Subscribers to use their device and share data allowance with multiple Wi-Fi enabled devices. If 10GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>(3)</sup> Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

Plan 23655 is eligible to use Travel Pass SPO 383.

**Custom 4G Business TravelPass Feature<sup>1</sup>∴:  
Custom 4G Verizon Unlimited Smartphone Plan for Public Sector**

Government Subscribers Only Rates are not eligible for discounts.

<b>Travel Pass Countries<sup>2</sup></b>	<b>\$10.00/day (SPO 383)</b>
<b>Non-Travel Pass Countries<sup>4</sup></b>	Pay As You Go

Notes: <sup>1</sup> This feature requires a 4G LTE GSM/UMTS global-capable device. <sup>2</sup> The daily rate covers a 24-hour time period. <sup>3</sup> For eligible countries, <sup>4</sup> non-TravelPass country rates and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international). For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This feature can only be added to lines activated on the following plan Custom 4G Verizon Unlimited Smartphone Plan for Public Sector (23655) under this Agreement.

**SingleRate for Enterprise Domestic Shared Business Email and Messaging with  
International Travel Voice, Email, and Messaging  
(Subsidized - Discounted)**

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	<b>\$65.00 (3G) 94910/(4G) 94911)</b>	<b>\$85.00 (3G)94912/(4G ) 94913)</b>
<b>Monthly Domestic Voice Allowance in US/Canada/Mexico</b>	Unlimited	Unlimited
<b>Domestic Data Allowance in U.S. (with Sharing)</b>	2 GB	3 GB
<b>Domestic Data Overage Rate</b>	\$10.00 per GB	\$10.00 per GB
<b>Mobile Hotspot*</b>	Included	Included
<b>Domestic and International Travel Messaging Allowance†</b>	Unlimited	Unlimited
<b>International Travel Voice Allowance (ROW)**</b>	120 Minutes	180 Minutes
<b>International Travel Voice Overage Rate</b>	\$0.40 per minute	\$0.30 per minute
<b>International Travel Data Allowance††</b>	1 GB	1 GB
<b>International Travel Data Overage Rate</b>	\$45.00 per GB	\$40.00 per GB
<b>International Long Distance – Toll Free</b>	Included	Included

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Domestic coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Only a 4G LTE GSM/UMTS global-capable smartphone can be activated on these plans.

††The international travel data allowance applies in Canada, Mexico, and the \*\*rest of the world (ROW), where coverage is available; aircraft and cruise ship data usage is not included. To see supported countries, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international). \*Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices. International travel voice minutes and international travel data allowances do not share.

†Prevailing rates apply to all other messaging types. Verizon Wireless reserves the right to terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to the customer.

**Data Sharing (Domestic Only) Profile Share:** Lines on the same profile can share data. At the end of each billing cycle, any unused data allowances for lines sharing across multiple accounts will be applied proportionally to lines with an overage. Any remaining overage will be billed in KBs.

**Custom State of New Hampshire  
 Nationwide Voice Calling Share Plans: Basic Feature Phones Only  
 (Subsidized - Discounted)  
 Government Subscribers Only**

The calling plans below reflect the monthly access charge discount. No additional discounts apply

<b>Monthly Access Charge (shared minutes)</b>	<b>\$14.99</b>	<b>\$29.99</b>
<b>Shared* Domestic Anytime Voice Minutes Per Month</b>	200	500
<b>Overage Rate per minute</b>	\$0.25	
<b>Domestic Night &amp; Weekend Minutes</b>	Unlimited	
<b>Domestic Mobile to Mobile Minutes</b>	Unlimited	
<b>Domestic Text, Picture &amp; Video Message Allowance</b>	250	
<b>Domestic Text, Message Overage Rates (per message per address)</b>	\$0.10 outbound/\$0.02 inbound per Text	
<b>Domestic Picture &amp; Video Message Overage Rates (per message per address)</b>	\$0.25 per Picture or Video Message	
<b>Domestic Long Distance</b>	Included	
<b>Domestic Data</b> (data can be blocked)	3G \$1.99 per MB or per data package 4G data blocked. Data package must be selected.	

**OPTIONAL FEATURES**

<b>Unlimited Domestic Push-to-Talk Plus (PTT+)</b>	\$2.00 (device dependent) (3G)83270/(4G) 81174)
<b>Unlimited Domestic Picture &amp; Video Message (SMS/MMS)</b>	\$10.00 (75659)

**Notes:** See attached Calling Plan and Feature Details for important information about calling plans, features and options. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on these plans must be on 4G HD voice-capable basic phone, except that existing lines on 3G basic phone may change to these plans while 3G service is available. 4G Service requires for 4G Equipment and 4G Coverage.

\*Voice minutes can share with Nationwide voice and/or voice & data bundle plans that are eligible for sharing. Voice block may be added to these plans to accommodate PTT+ only.

**Voice Sharing (Domestic Only) Profile Share:** At the end of each bill cycle, any unused voice allowances for lines sharing across multiple accounts will be applied proportionally to all lines with overages. Plan changes may not take effect until the billing cycle following the change request.

## Flexible Business Plans For Basic & Smartphones (Subsidized – Discounted)

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

	Basic Phone*	Smartphone <sup>1</sup>				
Monthly Access Fee	\$35.00 (92731)	\$65.00 (92732)	\$75.00 (92736)	\$85.00 (92737)	\$95.00 (92738)	\$105.00 (92740)
Monthly Access Fee less discount	<b>\$29.05</b>	<b>\$53.95</b>	<b>\$62.25</b>	<b>\$70.55</b>	<b>\$78.85</b>	<b>\$87.15</b>
Shared Data Allowance	100 MB	2 GB	4 GB	6 GB	8 GB	10 GB
Data Overage	\$10.00 per GB					
Mobile Hotspot <sup>2</sup>	Included					
Monthly Anytime Minutes	Unlimited					
Messaging Allowance <sup>3</sup>	Unlimited Domestic and International Messaging					
Optional Features						
Domestic Push to Talk Plus	Additional monthly access fee per line \$5.00 per line					

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international).

<sup>1</sup>Lines activating on these plans must be on 4G LTE basic phones or 4G HD voice-capable smartphones, except that existing lines on 3G basic phones or smartphones may change to these plans while 3G service is available.

<sup>2</sup>Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices.

<sup>3</sup>Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

**Data Sharing (Domestic Only) Account Share:** Lines activated on these plans can only share with other lines on these plans and with lines on the Flexible Business Plans for Data Devices. Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

## 4G Mobile Broadband Access (Subsidized - Discounted)

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

**Monthly Access Fee**

**\$39.99**

**Domestic Data Allowance**

Unlimited\*

**Overage Rate Per GB**

N/A

NOTE: Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com).

Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on these plans must be on 4G mobile broadband devices, except that existing lines on 3G mobile broadband devices may change to these plans while 3G service is available.

\*Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB with prior written notice.

## Custom Flat Rate Mobile Broadband - Government

Government Subscribers Only

**[Subsidized – Discounted]**

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$34.99
Domestic Data Allowance*	Unlimited
Overage Rate per KB	NA

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

## Custom Mobile Broadband Plan II – Government

Government Subscribers Only

**[Subsidized – Discounted]**

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$44.99
Domestic Data Allowance	Unlimited
Overage Rate Per KB	NA

NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Verizon Wireless will limit throughput of data speeds should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.

## Public Sector Mobile Broadband Share Plans

**[Subsidized – Discounted]**

The data plans below reflect the monthly access charge discount. No additional discounts apply.

Public Sector Mobile Broadband Share Plans	5 Gigabytes	10 Gigabytes	20 Gigabytes
Monthly Access Fee	\$39.99	\$59.99 (90240)	\$99.99 (90241)
Shared Domestic Data Allowance	5GB	10GB	20GB
Overage Per Gigabyte	\$8.00 Per Gigabyte		

**Notes:** This plan is available for domestic data only devices, on the Verizon Wireless network only. Current Mobile Broadband coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). New activations on these service plans require 4G LTE devices. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Mobile Broadband Plans are able to share with each other on the same account.

**Data Sharing (Domestic Only): Account Share.** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need. Plan changes may not take effect until the billing cycle following the change request.

**Public Sector Machine to Machine (M2M) Share Plans**

**[Unsubsidized]**

The data plans below reflect the monthly access charge discount. No additional discounts apply.

<b>Monthly Access Fee</b>	<b>\$39.99 (90231)</b>	<b>\$59.99 (90234)</b>	<b>\$99.99 (90235)</b>
<b>Domestic Data Allowance (Shared)</b>	5GB	10GB	20GB
<b>Domestic Overage Per Gigabyte</b>	\$8.00 Per Gigabyte		

**Notes:** This plan is available for domestic data only devices, on the Verizon Wireless network only. New activations on these service plans require 4G LTE devices. Netbook, Smartphone, and Tablet devices are not eligible for M2M pricing. Customer must provide its own authenticated equipment approved for use on the Verizon Wireless network. Equipment purchased from Verizon Wireless must be purchased at full retail. Existing customers transitioning to one of these service plans are able to utilize existing 3G devices. The 5GB, 10GB, and 20GB Public Sector Machine to Machine Plans are able to share with each other on the same account.

**Data Sharing (Domestic Only): Account Share.** Sharing among M2M Lines is available only among M2M Lines active on this plan. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

**Mobile Broadband Machine to Machine (M2M) Share Group 1 Plans - Low Usage**

**[Unsubsidized]**

The data plans below reflect the monthly access fee discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine Plans	1 Megabyte	5 Megabytes	25 Megabytes	50 Megabytes	150 Megabytes
Domestic Profile Shared Data Allowance	1 MB (87660)	5 MB (87661)	25 MB (87662)	50 MB (87663)	150MB (87664)
Monthly Access Fee	\$5.00	\$7.00	\$10.00	\$15.00	\$18.00
Domestic Account Shared Data Allowance	1 MB (87640)	5 MB (87641)	25 MB (87642)	50 MB (87643)	150MB (87644)
Monthly Access Fee	\$5.00	\$7.00	\$10.00	\$15.00	\$18.00
Overage Rate Per Megabyte	\$1.00				

**Mobile Broadband Machine to Machine (M2M) Share Group 2 Plans - High Usage**

**[Unsubsidized]**

The data plans below reflect the monthly access fee discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine Plans	250 Megabytes	1 Gigabyte	5 Gigabytes	10 Gigabytes
Domestic Profile Shared Data Allowance	250 MB (87665)	1 GB (87668)	5 GB (87671)	10 GB (87673)
Monthly Access Fee	\$20.00	\$25.00	\$50.00	\$80.00
Monthly Access Fee less discount	\$20.00	\$25.00	\$41.50	\$74.40
Domestic Account Shared Data Allowance	250 MB (87645)	1 GB (87646)	5 GB (87647)	10 GB (87648)
Monthly Access Fee	\$20.00	\$25.00	\$50.00	\$80.00
Monthly Access Fee less discount	\$20.00	\$25.00	\$41.50	\$74.40
Overage Rate Per Megabyte	\$0.015			

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. See attached Calling Plan and Feature Details for important information about calling plans, features and options. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service. **Sharing.** Customer may select either the Account Share or Multi-Account Share option on the Mobile broadband Machine-to-Machine (M2M) Share Plans. Please note that the low usage cannot share with the high usage plans on profile share.

### 4G Global Data Package Features

These Features are not eligible for discounts.

Monthly Line Access	Data Allowance (non-share)	Data Overage for	Data Overage for
		Included Countries	Rest of World
<b>\$45.00 per device</b>	<b>1 Gigabyte</b>	<b>\$0.25 per MB</b>	<b>\$2.05 per MB</b>

Notes: This feature requires a 4G LTE GSM/UMTS global-capable MiFi, USB, tablets, and embedded laptop devices and may only be added to Mobile Broadband Plans with a monthly access of \$34.99 or greater. Cannot be combined with any unlimited MBB Plans.

### 4G Global Data Package Features Country List (for Data Allowance)

Aland Islands	Albania	Andorra	Anguilla
Antigua	Argentina	Armenia	Aruba
Australia	Austria	Azerbaijan	Bahamas
Barbados	Barbuda	Belarus	Belgium
Bermuda	Bolivia	Bonaire	Bosnia and Herzegovina
Brazil	Bulgaria	Canada	Cayman Islands
Chatham Island	Chile	China	Christmas Island
Colombia	Croatia	Curaçao	Cyprus
Czech Republic	Denmark	Dominica	Dominican Republic
Ecuador	Egypt	England	Estonia
Faroe Islands	Finland	France	French Guiana
Georgia	Germany	Gibraltar	Grand Bahamas
Greece	Greenland	Grenada	Guadeloupe
Guam	Guernsey	Guyana	Haiti
Hong Kong	Hungary	Iceland	India
Ireland	Ireland, Northern	Isle of Man	Israel
Italy	Jamaica	Japan	Jersey
Kazakhstan	Korea, South	Latvia	Liechtenstein
Lithuania	Luxembourg	Macao	Macedonia
Malta	Martinique	Mayotte Island	Mexico
Moldova	Monaco	Montenegro	Montserrat
Netherlands	Netherlands Antilles	New Providence (Nassau)	New Zealand
Northern Mariano Islands	Norway	Palestinian Authority	Paradise Island
Paraguay	Peru	Philippines	Poland

Portugal	Reunion	Romania	Russia
Saba	Saipan	Samoa	San Marino
Scotland	Serbia	Singapore	Slovakia
Slovenia	South Africa	Spain	St. Barthelemy
St. Eustatius	St. Kitts and Nevis	St. Lucia	St. Maarten
St. Martin	St. Vincent & Grenadines	Svalbard	Sweden
Switzerland	Taiwan	Thailand	Tortola
Trinidad & Tobago	Turkey	Turks and Caicos Islands	Ukraine
United Kingdom	Uruguay	Uzbekistan	Vatican City
Venezuela	Vietnam	Virgin Gorda	Virgin Islands, British
Wales			

## ADDITIONAL WIRELESS OPTIONS

### One Talk Solution: Government Subscribers Only

The plans/features below reflect any applicable discount. No additional discounts apply.

**One Talk** is a business telephone system that combines landline and mobile phone capabilities into a fully integrated mobile and office solution providing a **single telephone number (“Mobile Data Number/MDN”)** with the same mobile and landline features.

#### One Talk Solution: Desk Phone/Mobile Client

Price Plan Type	Line Level Plans (e.g. Flexible Business Plans, Flexible Business Plans, Nationwide)
One Talk Primary MDN	Monthly Access
One Talk Price Plan (100 MB Data)	\$10.00
One Talk Feature	\$15.00
One Talk Line Access Charge	N/A

#### One Talk Solution: Auto Receptionist (AR)

##### Auto Receptionist

Price Plan Type	Line Level Plans (e.g. Flexible Business Plans, Flexible Business Plans, Nationwide)
One Talk Primary MDN	Monthly Access
One Talk AR Price Plan (100 MB Data)	\$10.00
One Talk AR Feature	\$10.00
One Talk AR Line Access Charge	N/A

#### One Talk Solution: Hunt Group (HG)

##### Hunt Group

Every ECPD profile will be allowed to activate two Hunt Groups by default; additional Hunt Groups can be purchased as long as the ratio of active One Talk lines to Hunt Groups is 3:1 respectively

Price Plan Type	Line Level Plans (e.g. Flexible Business Plans, Flexible Business Plans, Nationwide)
One Talk Primary MDN	Monthly Access
One Talk HG Price Plan (100 MB Data)	\$0.00
One Talk HG Feature	\$0.00
One Talk HG Line Access Charge	N/A

#### Optional Features

One Talk Premium Visual Voicemail	\$2.99
One Talk Voicemail Talk To Text	\$2.99

#### Additional Devices

For MDN's activated on a Smartphone, Desk Phone, Mobile Client, a maximum of up to eight (8) devices can be shared with the MDN as follows: 1 Smartphone, up to 2 desk phones and up to 5 mobile clients.

Smartphone Device	Desk Phone <sup>1</sup>	Mobile Client <sup>2</sup> (Includes Smartphones and	Auto Receptionist/ Hunt Group
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		Tablets)	
Additional devices (endpoint) incur a \$10.00 monthly access	\$0.00 for additional devices (excluding Smartphone devices with One Talk Basic Dialer)	\$0.00 for additional devices (excluding Smartphone devices with One Talk Basic Dialer)	N/A
<p><b>Notes:</b> One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices. One Talk <b>is not</b> compatible with Fax machines, credit card POS solutions, or Security Systems. One Talk calls drop if either party leaves Verizon 4G LTE coverage. When outside of the 4G LTE coverage area and without 3G or WiFi service, the device operates as a standard device (1X calling) with standard voice and SMS messaging capabilities with no One Talk features available to the user. Mobile client is the One Talk client. <sup>1</sup>One (1) additional Desk Phone can be added as an additional device per MDN. <sup>2</sup>Mobile Client eligible devices (includes devices from other carriers); Smartphones (without One Talk Basic Dialer), wireless and WiFi tablets; limit five (5) total per MDN (including primary device. Installing the One Talk Mobile client consumes an estimated 50MB of data. For additional information regarding One Talk please visit: <a href="http://www.verizonwireless.com/onetalk">http://www.verizonwireless.com/onetalk</a> <sup>1</sup> Available on select Americas Choice plans.</p>			

**4G Smartwatch with NumberShare<sup>1</sup> Unlimited Plan – Government**  
This plan is not eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	<b>\$10.00 (13413)</b>
<b>Domestic Anytime Minutes</b>	Unlimited
<b>Domestic Data Allowance<sup>2</sup></b>	Unlimited
<b>Domestic and International Messaging Allowance<sup>3</sup></b>	Unlimited

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). This plan is for use only in the United States on the Verizon Wireless 4G network. When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding, No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin)), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smartwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

1. Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.
2. Usage may be prioritized behind other customers in the event of network congestion.
3. Unlimited messaging from within the United States to anywhere in the world where messaging services are available.

**Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA)  
Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]**

The Account Set-Up Fees below reflect any applicable discount. No additional discounts apply.

**Mobile Broadband and metered data plans or features only**

Configuration	Cost			
Per Account FES Connect Set-Up (One time fee)	\$1500.00			
	Private Network Only	Private Network with DMNR	Private Network with SBA	Static IP Only
Per Account Level Set-Up (One time fee)	Waived for SONH subscribers	\$250.00	\$250.00	Waived for SONH subscribers
DMNR or SBA (Per build)	\$250.00 (Adding to existing Private Network Only)			
Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including the \$1500.00 connection fee, \$500.00 Account Set-up Fee and the DMNR/SBA for new Public Safety builds classified with the following NAICS (formerly SIC) Codes only				
621910 Ambulance Services	923120 Administration of Public Health Programs			
922110 Courts	928110 National Security			
922120 Police Protection	926120 Regulation and Administration of Transportation Programs			
922130 Legal Counsel and Prosecution	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors			
922140 Correctional Institutions	926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities			
922150 Parole Offices and Probation Offices	921150 American Indian and Alaskan Native Tribal Governments			
922160 Fire Protection (except private)	921190 Other General Government Support			
922190 Other Justice, Public Order, and Safety Activities	921110 Executive Offices			
	485111 Mixed Mode Transit Systems			
	485112 Commuter Rail Systems			
<p><b>Note:</b> Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband and Unlimited metered data plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS.</p> <p><b>Static IP:</b> Fees are per account level (regardless of the number of IPs ordered). Static IP addresses will be available on remote access, Mobile Broadband and metered data plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "ageing pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.</p> <p>Eligible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing. DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile</p>				

**4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN)**

**Government Subscribers Only**

**Metered Data Pricing only. Not compatible with Unlimited Data Plans**

The plans below reflect any applicable discount. No additional discounts apply.

<b>Class of service ("CoS")</b>	Customer can allocate bandwidth for applications into the Mission Critical CoS according to the PNTM Service Option selected.		
<b>Mission Critical CoS Applications</b>	Recommended for video, Voice over IP, interactive services, and other mission critical applications.		
<b>Best Effort CoS Applications</b>	Suitable for best effort applications (e.g. email, web browsing)		
<b>PNTM Service Options:</b>	<b>Enhanced (Entry Level)</b>	<b>Premium (Mid Level)</b>	<b>Public Safety (Highest Level)</b> (Qualifying Public Safety NAICS Only)
Monthly Access Fee (per line)	<b>Waived - \$0.00</b>	<b>Waived - \$0.00</b>	<b>Waived - \$0.00</b>
Mission Critical CoS Speeds	Mapped Up to 0.5 Mbps	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps
Best Effort CoS Applications Speeds	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth
RF Priority on access network	N/A	N/A	During heavy network usage periods
<b>Qualifying Public Safety NAICS:</b> Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.			
621910 Ambulance Services 922110 Courts 922120 Police Protection 922130 Legal Counsel and Prosecution 922140 Correctional Institutions 922150 Parole Offices and Probation Offices 922160 Fire Protection (except private) 922190 Other Justice, Public Order, and Safety Activities	923120 Administration of Public Health Programs 928110 National Security 926120 Regulation and Administration of Transportation Programs 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities 921150 American Indian and Alaskan Native Tribal Governments 921190 Other General Government Support 921110 Executive Offices 485111 Mixed Mode Transit Systems 485112 Commuter Rail Systems		
Notes. 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)			

**SIM SECURE SERVICE OVERVIEW.** SIM-Secure ensures a SIM will only function when it is used in conjunction with the device with which the customer intends it to work. If a SIM is removed from the authorized device and placed in an unauthorized device, SIM-Secure will prevent the device from successfully authenticating to the Verizon network. If the SIM is placed back in the authorized device, the SIM will successfully authenticate to the network.

<b>SIM-SECURE SERVICE</b>					
	<b>Description</b>	<b>SKU</b>	<b>Billing Frequency</b>	<b>Price Per Unit</b>	<b>QTY</b>
IoT devices – monthly	SIM-Secure Monthly IoT License	SIMSec-IoT	Monthly	\$0.10	1
Non IoT devices - monthly	SIM-Secure Monthly Non-IoT License	SIMSec-NonIoT	Monthly	\$0.69	1
IoT devices - lifetime	SIM-Secure Lifetime IoT License	SIMSec-IoT-Lt	Once	\$3.00	1
Non IoT devices - lifetime	SIM-Secure Lifetime Non-IoT License	SIMSec-NonIoT-Lt	Once	\$10.00	1

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**Push to Talk Plus (PTT+): Government Subscribers Only**

Push to Talk+ is not eligible for any further discounts.

Product	Monthly Access
Tablet	<b>\$3.75</b> <b>(590919)</b>
Inter-carrier (only any device)	<b>\$3.75</b> <b>(594853)</b>
3rd Party Web (HTML) API Client	<b>\$3.75</b> <b>(594854)</b>
Dispatch (License) Windows PC with PTT and mapping	<b>\$22.50</b> <b>(590918)</b>

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk license only. Push to Talk Plus requires PTT+ capable device.

**Land Mobile Radio (LMR) for PTT+ : Government Subscribers Only**

Push to Talk Plus service is required.

LMR is not eligible for any further discounts.

Product	Monthly Access
LMR Channel per account	<b>\$0.00</b> <b>(590921)</b>

**Notes:** Customer may have multiple channels.

**LMR FEATURE Only**

(When added to a Basic/Smartphone Device with PTT+)

Basic/Smartphone Devices (FEATURE)	<b>\$4.50</b> <b>(85280)</b>
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**Notes:** LMR cannot be added to any device without Domestic Push to Talk Plus. Push to Talk Plus requires PTT+ capable device.

**LMR with PTT+**

Tablet	<b>\$8.25</b> <b>(600952)</b>
Inter-carrier (any device)	<b>\$8.25</b> <b>(600954)</b>
3rd Party Web (HTML) API Client	<b>\$8.25</b> <b>(600953)</b>
LMR with Dispatch (for Windows PC with PTT+ and mapping)	<b>\$27.00</b> <b>(615952)</b>

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Calling Plan and Feature Details for important information about calling plans, features and options. Land Mobile Radio (LMR) Interoperability works with all PTT+ capable devices. To use PTT+, Customer needs a PTT+ feature (or a software license for tablets and dispatch) and a PTT+ compatible device. An Internet Protocol (IP) link is required to connect Verizon's PTT+ service with the customer's LMR network through the "IP Gateway". By purchasing the Land Mobile Radio for PTT+ Customer consents to the tracking of Land Mobile Radio for PTT+ equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data.

## Radio Over Internet Protocol (ROIP) and Inter Sub-System Interface (ISSI) Virtual Deployment

Additional Discounts Not to Apply for Virtual Deployments.

*Virtual Deployment type	Price	Provided Via Email	Provided Via Phone	Project Management	Configuration of Equipment	Testing of Equipment	Up to 4 Talk Groups
	Software Plan Id and Description						
<b>Onetime Fee</b>							
ROIP Assisted Virtual Deployment	\$2,500	Included	Not Included	Not Included	Not Included	Not Included	Not Included
	623458: PTT+/LMR Assisted Install: ONE TIME						
<b>Onetime Fee</b>							
ROIP Managed Virtual Deployment	\$8,000	Included	Included	Included	Included	Included	Included
	623459: PTT+/LMR Managed Remote: ONE TIME						
<b>Onetime Fee</b>							
ISSI Managed Virtual Deployment	\$25,000	Included	Included	Included	Included	Included	Included
	623461: PTT+/LMR Managed Plus P25: ONE TIME						

**Note:** \*Customer must select a type of Virtual Deployment; selection cannot be mixed and/or matched. Customer must also purchase separately a ROIP gateway and cables. Customer must physically install the gateway and provide Virtual Private Network ("VPN") connectivity to the gateway. In addition, Customer must purchase an associated Land Mobile Radio ("LMR") feature and associated authorizations.

Virtual Deployments include on-boarding one single facility, accessible by Customer site to site VPN (Verizon Wireless will not go on-site for any Virtual Deployment).

Warranty: Verizon Wireless makes no warranties, express or implied, with respect to ROIP or ISSI Virtual Deployment which it provides to Customer on an "AS IS" basis "WITH ALL FAULTS" and "AS AVAILABLE." The accuracy, timeliness, completeness, suitability, or availability of any aspect of ROIP or ISSI Virtual Deployment cannot be guaranteed. THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE HEREBY EXPRESSLY DISCLAIMED IN THEIR ENTIRETY.

### ROIP Assisted Virtual Deployment

#### Customer Requirements:

Physical Installation and configuration.  
VPN turn up capability (IP Network expertise).

Assign a single point of contact.

Assign individual to receive and program ROIP Gateway(s)  
(The customer must have an acute knowledge on how to program land mobile radio equipment).

Access to add network elements to Customer's network (IT administration).  
Purchase and configure ROIP Gateway(s) and cables for connected LMR.  
Provide mobile radio for connectivity to each channel connected to ROIP Gateway(s).

Provide VPN peer details.

*Virtual Deployment provided:* ROIP Assisted Virtual Deployment is only provided via email. Requests for deployment assistance can be reached at [KODVZLMRSupport@motorolasolutions.com](mailto:KODVZLMRSupport@motorolasolutions.com).

ROIP Assisted Virtual Deployment ends once a successful configuration and functional test occur:

A successful configuration for ROIP and ISSI occurs when:

- Backhaul connectivity successfully verified with IP gateway VPN
- Two-way traffic observed inside backhaul interface

- LMR Group Mobile Directory Number's (MDN) ordered and recorded

A successful functional test occurs when based on the following criteria:*RoIP Virtual Deployment:*

- Verizon Push to Talk (PTT) Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to RoIP Gateway successful
- RoIP Gateway originated group calls to Verizon PTT Plus Service successful

*ISSI Virtual Deployment:*

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to ISSI Interconnect successful
- Talker ID Alias of LMR Group MDN observed on Verizon Push to Talk Plus Service handsets when LMR User is speaking

**ROIP Managed Virtual Deployment and ISSI Managed Virtual Deployment**

*Virtual Deployment Includes:*

Working with Customer to engineer network segments for ROIP	Engage with Customer on VPN solution completion
Develop milestones	Verify Customer is configured in PTT Plus Service
Project manage critical milestones	Finalize ROIP Gateway tuning settings including latency and call setup timers based on Customer's network.
Present final design	Validate all configuration steps of the IP Gateway
Define technical parameters for VPN	Configure ROIP Gateway(s)

Requests for managed deployment assistance can be reached at:

Phone Requests: (469) 476-0820

Email Requests: [KODVZLMRSupport@motorolasolutions.com](mailto:KODVZLMRSupport@motorolasolutions.com).

*Customer Requirements: Customer shall be required to do the following:*

ROIP Managed Virtual Deployment and ISSI Managed Virtual Deployment end once a successful configuration and functional test occur:

Assign a project Single Point of Contact.	Provide mobile / portable radio for connectivity to each channel connected to ROIP Gateway(s).
Backhaul Technology Selection.	Manage schedule and report availability for turn up.
Provide VPN Peer Details.	Approve necessary authorizations to be billed to the account.
Order IP Gateway.	Review designs.
Complete Site Survey Web Form.	Provide resulting LMR Group MDN authorization numbers assigned in Enterprise Contact Management (ECM) Tool to Verizon.
Physical Installation.	Approve the one-time Virtual Deployment charges for managed install.
Build Talk Groups in PTT+ online portal Enterprise Contact Management (ECM), including ROIP Gateway authorization.	Configure VPN on local network to data center.
Assign single point of contact for VPN configuration.	Customer to confirm the required networking elements completed.
Assign individual to receive ROIP Gateway(s).	Configure network elements as needed (if sourced as a part of project).
Access to add network elements to Customer's network.	Test and successfully complete calls between Push to Talk Plus Service and the LMR network.
Purchase separately ROIP Gateway(s) and cables for connected LMR.	

A successful configuration for ROIP or ISSI occurs when:

- Backhaul connectivity successfully verified with IP gateway VPN
- Two-way traffic observed inside backhaul interface
- LMR Group MDN(s) ordered and recorded

A successful functional test occurs when based on the following criteria:

*RoIP Virtual Deployment:*

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to RoIP Gateway successful
- RoIP Gateway originated group calls to Verizon PTT Plus Service successful

*ISSI Virtual Deployment:*

- Verizon PTT Plus Service has LMR linked group published over the air to handsets
- Verizon PTT Plus Service originated group calls to ISSI Interconnect successful
- Talker ID Alias of LMR Group MDN observed on Verizon PTT Plus Service handsets when LMR User is speaking

### Digital Signage Service

Fees include purchase costs of the Media Player and the Digital Signage service as set forth below.

#### LTE Media Player Hardware

Charge Frequency	Description	Hardware SKU	Price
One time	LTE Media Player	VZW090000280009	\$450.00 includes shipping.* Taxes not included.

\*Shipping is ground 3 to 5 days.

#### Digital Signage Service Fees

**Digital Signage Service<sup>1</sup>**  
**The fees are NOT eligible for discounts.**  
**(Unsubsidized)**

Plan**	Monthly Access Fee per Media Player	Data Allowance
Basic	\$40.00 (19615)	Unlimited <sup>2</sup>
Premium	\$55.00 (19616)	Unlimited <sup>3</sup>

**Notes:** The Digital Signage service is for use only in the United States on the Verizon Wireless 4G network. Coverage details and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). \*\*Only a Media Player may be activated on the Digital Signage service. Voice calling and text messaging are blocked on this plan. If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls. If the text messaging block is removed, default rates will apply. Detailed billing information will only be available online and the account will require its own unique log in credentials. <sup>1</sup>Consists of the monthly service fee, data and access to the Portal, which includes device management, mobile app, reporting and analytics, campaign scheduling, weather and news widgets, etc.

<sup>2</sup>Usage may be prioritized behind other customers in the event of network congestion.

<sup>3</sup>After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion.

### Additional Wireless Services

#### Enterprise Messaging: Text and Multi-Media Plans (SMS/MMS Plans)

# Messages Included	Monthly Access	Per Message Rate After Allowance
Text Only		
15,000 (98209)	\$50	\$0.01
100,00 (98212)	\$200	\$0.01
500,00 (98213)	\$975	\$0.01
1,000,000 (98215)	\$1,850	\$0.01
5,000,000 (98233)	\$9,000	\$0.005

Text & Multimedia		
15,000 (98234)	\$100	\$0.02
100,00 (98235)	\$400	\$0.02
500,00 (98236)	\$1,950	\$0.02
1,000,000 (98238)	\$3,700	\$0.02
5,000,000 (98239)	\$18,000	\$0.01
Enterprise Messaging for Public Safety: Text Only (SMS)*		
# Messages Included	Monthly Access	Per Message Rate After Allowance
Unlimited (83431)	\$0.00	N/A