This Coverage Update is to inform you that effective June 6, 2017, Anthem BlueCross BlueShield of New Hampshire began covering the 3-D-digital mammograms for members of the State of New Hampshire Anthem BlueCross BlueShield medical plan.

Under the State’s Anthem plan, the cost of a mammogram is not subject to your deductible, nor should you be balanced billed for the service. If you have been billed for a mammogram, contact Anthem Member Services at (800) 933-8415 for more information. Please note the following:

- **For members covered under the Point of Service (POS) plan**: Services are covered up to the Maximum Allowable Benefit (MAB). Network providers agree to accept the MAB as payment in full. However, if you receive services from a non-network provider, under Self Referred benefits, it is your responsibility to pay the difference between the MAB and the provider’s charge.

- Members can log on to their Anthem.com personal account to view the Explanation of Benefits (EOB) for the mammogram claim to determine how the claim was processed. As a reminder, an EOB is not a bill.

- Members can always contact Anthem Member Services at (800) 933-8415 for any questions related to their State of New Hampshire medical benefits.