State Of New Hampshire
DIVISION OF PERSONNEL
Department of Administrative Services
State House Annex – 28 School Street
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Commissioner
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Employee and Retiree Health Benefit Program
Enrollee Assistance

Health and dental coverage is an important part of the benefit of working for the State of New Hampshire. We want you to be able to rely on that coverage and get the help you need, when you need it.

If you or a covered family member are experiencing difficulty with, or just have a simple question about, your coverage, there are places to get help quickly.

The State of New Hampshire has contracts with three benefits administrators, to provide claims payment and customer assistance services. Anthem administers the medical coverage. Express Scripts administers the prescription drug coverage and Delta Dental administers the dental coverage. Each of these companies has a toll-free number staffed with State of NH-dedicated customer service representatives who are familiar with the details of our coverage.

Anthem

1-800-933-8415 M-Th 8-8, F 8-5 or
e-mail StateofNH@anthem.com

EXPRESS SCRIPTS®

1-866-544-1798 24 hours a day, 7 days a week

DELTA DENTAL

1-800-832-5700 M-F 8-5 or
e-mail: nedelta@nedelta.com

You should contact one of the above benefits administrators for assistance first. If you are unable to obtain a satisfactory answer or resolution to your inquiry or problem from the appropriate benefits administrator, you should contact your state agency benefit representative. Go to: http://www.admin.state.nh.us/hr/contacts5.html for a list of benefit representatives by agency.

Staff there may be able to assist you. If they cannot, they can contact the Division or Personnel for further assistance on your behalf. The Division has staff that is trained in the specifics of the State's coverage eligibility rules and benefit plans. If you do not wish to have HR staff assist, you may contact the Division of Personnel yourself.

Contacts for the Division of Personnel are as follows:

If you are an active state employee, contact Tina Hussey at 271-2839 or e-mail Christina.A.Hussey@nh.gov

If you are a retired state employee, contact Judy Shevlin at 271-1432 or e-mail: Judy.Shevlin@nh.gov

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