New Hampshire Division of Economic Development
Aerospace and Defense Consortium Website Maintenance and Management Services
Request for Proposals

Issue Date: October 3, 2016
Title: Aerospace and Defense Consortium Website Maintenance and Management Services
Issuing Agency: State of New Hampshire
Department of Resources and Economic Development (DRED)
Division of Economic Development
Office of International Commerce
172 Pembroke Road
Concord, NH 03302-1856

Period of Contract: Pending receipt of U.S. Department of Defense Office of Economic Adjustment (OEA) grant funding and approval from State of New Hampshire Governor and Executive Council, thirteen (13) months from date of approval from Governor and Executive Council, plus two one-year options to renew

Project Cost: Should not exceed $6,500.00.
Funding Source: U.S. Department of Defense Office of Economic Adjustment grant
Proposal Deadline: 3:00 p.m.
October 28, 2016
*Proposal must be received at DRED not later than 3:00 p.m.

Overview: New Hampshire Division of Economic Development is seeking a website development firm with proven skills necessary to provide maintenance for the New Hampshire Aerospace and Defense Export Consortium website. The program consists of several activities aimed at keeping the newly redesigned website online, functional, and visible to domestic and international audiences.

ALL PROPOSALS MUST BE LABELED: PROPOSAL – Aerospace and Defense Consortium Website Maintenance and Management Services

All inquiries for information should be directed to:
Nathaniel Nelson, International Trade Officer, Office of International Commerce
Email: Nathaniel.Nelson@dred.nh.gov

If proposals are mailed, send directly to issuing agency shown above. If proposals are hand-delivered, deliver to receptionist at DRED office, 172 Pembroke Road, Concord.
REQUEST FOR PROPOSALS
Aerospace and Defense Consortium Website Maintenance and Management Services

1. PURPOSE

Pending receipt of U.S. Department of Defense (DoD) Office of Economic Adjustment (OEA) grant funding, the purpose and intent of this Request for Proposals (RFP) is to enter into a contract for a period of thirteen (13) months, with two one-year options to renew, upon the agreement of both parties and the approval of Governor and Executive Council (G&C). The qualified contractor will coordinate with the Division of Economic Development’s (DED) Office of International Commerce (OIC) and the New Hampshire Aerospace and Defense Export Consortium (NHADEC) and will provide counsel, direction, and implementation of key activities aimed at maintaining, updating and securing a newly designed NHADEC website.

2. BACKGROUND

2.1 The NH Department of Resources and Economic Development (DRED) has received an OEA grant from the DoD. The ultimate objectives of this grant are to provide assistance to businesses impacted by DoD program changes and to aid businesses in economic diversification. Further, the goal of the grant is to enhance the capacity of the State of New Hampshire, and its businesses, workers, industries, and communities to respond to Defense-related activities. Assistance will be provided through programs of the NHADEC.

Founded in 2013, NHADEC is a promotional consortium focused on fostering the most opportune foreign markets for its members through collaborative efforts and global brand messaging and awareness. In less than 3 years, the consortium developed programs, technical assistance and expertise to support and expand export activities of its members. These programs have included regular member meetings, training sessions on export compliance, domestic and international trade shows, presentations by global market experts, business-to-business matchmaking, and a new website. The focus of NHADEC’s efforts is on export capacity building—increasing sales by diversifying and building new markets.

The purpose of this effort is to maintain NHADEC’s website, using current best practices, which will serve both the external audiences and the consortium membership. The website developer will be responsible for ensuring that NHADEC’s website is functional, visible, continually maintained, and secure. This newly-launched NHADEC website is built using WordPress, version 4.6.1, and utilizes several plugins and extensions to customize the function of and user experience with the website. The following plugins are being used on the site:

- Advanced Custom Fields Pro
- Contact Form 7
- New User Approve
- Wordfence

2.2 Definitions:

2.2.1 “Contractor” refers to the Offeror under this Request for Proposals (RFP) with which the Department of Resources and Economic Development (DRED) negotiates a contract. The terms in this RFP referring to “Contractor”, represent contract terms that will be a part of the final Contract.

2.2.2 “Offeror” refers to any individual, corporation, partnership or agency that responds in writing to this RFP.

2.2.3 “State” refers to the State of New Hampshire.

2.2.4 “DED” refers to the Division of Economic Development.

2.2.5 “OIC” refers to the Office of International Commerce, an office of the Division of Economic Development, a division of the Department of Resources and Economic Development.

2.2.6 The “Contract” is the resulting contract entered into between DRED and the successful Offeror.
3. **SCOPE OF WORK**

The role of the contractor is to maintain the newly designed NHADEC website and ensure the site remains secure against threats and attacks. The contractor's responsibilities will be to:

- Perform regular evaluation of NHADEC website and its content to identify areas requiring updates. Evaluation should take place monthly, at minimum.
- Stay abreast of WordPress updates and be cognizant of compatibility and version control between core code and plugins/extensions.
- Establish a working website maintenance calendar that includes completion of various updates, and projected time frames for development and launch of required changes.
- Perform all required updates and code upgrades to NHADEC website and its plug-ins.
- Ensure that all website integrations maintain functionality and compatibility after any core upgrades.
- Perform regular backups of the NHADEC website.
- Stay abreast of current website security threats.
- Ensure website is secure and address any security vulnerabilities as they arise.
- Build additional web pages, landing pages and campaign assets as necessary.
- Source, identify and install new plugins, as needed.
- Any additional items deemed necessary.

The contractor will be responsible for the following deliverables:

- Coordinating and collaborating with the working group, made up of the OIC team and representatives from NHADEC's board of directors and membership committees.
- Creating a comprehensive plan with phases outlined and juncture points for decision-making, sign off and the need for contributions from the working group clearly outlined.
- Creating and adhering to a communications plan so that the working group stays informed and abreast of progress, including any roadblocks or challenges encountered during the project.
- Informing the working group of any roadblocks or challenges encountered in a timely fashion so that solutions can be identified and forward progress can be maintained.
- Participating in quarterly update meetings.

4. **GENERAL REQUIREMENTS**

4.1 **Copies and Distribution of Proposal**

In order to be considered for selection, Offeror is required to submit a complete written response to this RFP. One (1) original and two (2) copies of each proposal must be submitted to DED-OIC. No other distribution of the written proposal shall be made by the Offeror.

Proposals should be submitted to: Nathaniel Nelson, Office of International Commerce at Nathaniel.Nelson@dred.nh.gov or mailed to the issuing agency shown above. Proposals should affirmatively state the ability to meet all deliverables in no more than thirteen (13) months of the award date. Three references should be provided. Please indicate past performance to the State of New Hampshire on any awards in the past five years.

4.2 **Organization and Experience**

4.2.1 Demonstrate the Offeror's financial capability to provide the work described in *Section 3: Scope of Work*. Audited financial statements, or satisfactory alternate proof of financial stability will be required prior to award of contract.

4.2.2 Qualifications of individuals who will be involved in the project.

4.2.3 Complete "Contractor Data Sheet" (Attachment A).

4.2.4 Has the Offeror provided contractual services to the State before? If yes, please explain relationship.
4.3 Financial Standing

An Offeror, if requested, must be prepared to present evidence of financial standing necessary to satisfactorily meet the requirements set forth in the proposal.

5. SPECIFIC REQUIREMENTS

Proposals should be as thorough and detailed as possible so that the Selection Committee may properly evaluate Offeror’s capabilities to provide the required services. Responses must be structured as outlined below. Offerors are required to submit the following items as a complete proposal:

5.1 Experience, Qualifications, and Strategic Exercise:

5.1.1 Complete “Contractor Data Sheet” (Attachment A).

5.1.2 A written narrative including:

5.1.2.1 Experience in providing services as described in Section 3, including any recommended processes and procedures currently in place for providing these services.

5.1.2.2 Description detailing the implementation of the identified deliverables, with language speaking to how optimal and enduring results would be achieved.

5.1.2.3 A list of clients or references that the contractor has provided similar services for.

5.1.2.4 Description of the applicant’s ability to absorb the project into their current work load and meet all deadlines.

5.2 Proposal Submissions

5.2.1 All information requested must be submitted. Failure to submit this information at time of bid will render your proposal non-compliant and will result in a disqualification.

5.2.2 Offeror shall provide a thorough description of its plans and approach for accomplishing the requirements of Section 3: Scope of Work.

5.2.3 Each copy of the proposal must be in a single volume. Proposals must be prepared simply and economically, providing straightforward, concise description of capabilities to satisfy the requirements of the RFP. Emphasis should be on completeness and clarity of content. The State is not responsible for the cost of proposals.

5.2.4 The original copy of the submitted proposal must remain at DRED, available for public inspection/disclosure, subsequent to awarding of the contract. Information considered confidential or proprietary may be marked as such by the submitting party. However, such determinations are not conclusive on DRED and DRED shall be subject to the provisions and requirements of RSA chapter 91-A (the New Hampshire right-to-know law) when determining what documents are subject to public inspection/disclosure pursuant to a right-to-know request.

6. EVALUATION AND AWARD CRITERIA

6.1 General Information: All proposals will be evaluated for responsiveness to the RFP by a Selection Committee made up of representatives of DRED and the NHADEC Board.

6.2 Criteria: All written proposals will be evaluated and scored on the basis of the following criteria, which will be accorded the relative weight indicated in parentheses:

a. Experience and Qualifications of key staff and subcontractors (30%)
b. Overall strategy and approach, methodology (30%)

c. Prior work and past performance (20%)

d. Cost of Services (20%)

**Grand Total (100%)**

Written Proposals shall be evaluated using the criteria contained in the Proposal Score Sheet (Attachment B).

Award shall be made to the Offeror who has submitted the best overall response, as judged by the Selection Committee, and recommended to the Commissioner of DRED. A proposed Contractor must receive final approval from the G&C.

**6.3 Award of Contracts:** Offeror(s) deemed to be best suited among those submitting written proposals will be identified on the basis of evaluation factors stated in the Request For Proposal. Offeror(s) may be asked to make oral presentations.

The Selection Committee will make a recommendation for selection of a Contractor to the Commissioner of DRED. The selected Contractor will be notified in writing. DRED and the selected Contractor shall negotiate a contract containing the terms in the RFP. If DRED is unable to negotiate a satisfactory contract with the first selected Contractor, DRED may undertake negotiations with the next recommended Offeror.

The proposed Contract must be approved by the G&C. This process is dependent on grant approval and timing of state approval authorities.

**6.4 Proposed Timetable:**

<table>
<thead>
<tr>
<th>Action</th>
<th>Date</th>
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<tbody>
<tr>
<td>Request for Proposals Issued</td>
<td>Monday, October 3, 2016</td>
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<tr>
<td>All clarifying questions received</td>
<td>Monday, October 10, 2016</td>
</tr>
<tr>
<td>Responses to questions sent to all</td>
<td>Friday, October 14, 2016</td>
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<tr>
<td>Written Proposal Deadline</td>
<td>Friday, October 28, 2016</td>
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<tr>
<td>Vendor Notification</td>
<td>Friday, November 18, 2016</td>
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<tr>
<td>Contract Process</td>
<td>Upon OEA Approval</td>
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<tr>
<td>Governor &amp; Council Approval Process</td>
<td>Anticipated January/February 2017</td>
</tr>
<tr>
<td>Contract Effective</td>
<td>Upon G&amp;C approval</td>
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**7. CONDITIONS:** Any prospective contractor must be willing to adhere to the following conditions and must positively state so in the proposal:

**7.1 Ownership of Subsequent Products:** Any product, whether acceptable or unacceptable, developed under a contract awarded as a result of this scope of work is to be the sole property of the State of New Hampshire, unless stated otherwise in the contract.

**7.2 Conformance with Statutes:** Any contract awarded as a result of this scope of work must be in full conformance with statutory requirements of the State of New Hampshire.

**7.3 Amending or Canceling:** The State of New Hampshire reserves the right to amend or cancel this scope of work, prior to the contract start date if it is in the best interest of the State, or to correct inaccuracies resulting from clerical errors.

**7.4 Rejection for Misrepresentation:** The State of New Hampshire reserves the right to reject the proposal of any vendor for misrepresentation.

**7.5 Contract Format:** The successful contractor will be required to sign or provide the following documentation:
7.5.1 Service Contract Form – Form P-37 (Attachment C).

7.5.2 Certificate of Authority. This document is required of the Contractor to certify by vote of the corporation’s board that the person who signs the contract has been authorized to do so. The Contractor is required to provide this document on corporate letterhead, signed by the Chairman of the Board or similarly authorized person.

7.5.3 Certificate of Existence. This document is required for all contracts exceeding thirty (30) days. They are issued by the New Hampshire Secretary of State’s office certifying that the corporation, partnership, or trade name has been registered to do business in New Hampshire. Certificates of Existence shall be current and are renewable annually by April 1st.

7.6 Speaking on behalf of the State of New Hampshire DRED: Contractor is not authorized to represent the State’s position to the public or media and must be authorized to provide information by DRED.

7.7 The resulting Contract may be modified only by written amendment, which has been executed and approved by the appropriate parties from the State and Contractor.

7.8 If for any reason, the Contractor fails to make a delivery date, the Contractor shall be assessed a “failure to perform” fee of $1,000.00 per week, or portion thereof, until the production, revision or delivery date is met. If the Contractor foresees an event beyond its reasonable and normal control and properly notifies DRED of such event, in writing, the Contractor shall be allowed to exceed a production, revision or delivery date with no “failure to perform” fee assessed.
1. Years in business: Indicate the length of time you have been in business providing this type of service:
   __________ years __________ months

2. References: Indicate below at least three (3) accounts for whom you have provided consultancy services, of which at least two will be related to a sector cluster/consortium or association. Include the date services was furnished, and contacts.

<table>
<thead>
<tr>
<th>Client</th>
<th>City / State</th>
<th>Dates of Service</th>
<th>Contact Name / Phone / E-mail</th>
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<tbody>
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3. Are you a subsidiary firm?   ____ yes   _____ no

If yes, list the location of your parent affiliation:

   Address: ________________________________

   City: ________________________________   State ____________

4. List total number of employees:
   _______ Full-time   _______ Part-time/other
Authorized Signature(s)
This form must be completed and signed by an officer of the company

Name of Firm: ___________________________________________________________

Contact: __________________________________________________________________

Address: __________________________________________________________________

City: ___________________________ State: _________ Zip: ____________

Phone: __________________________________________________________________

Fax: ____________________________________________________________________

Email: ___________________________________________________________________

Date of incorporation: _______________________________________________________

If not a corporation, state the type of business organization, names and addresses of the owners, address and phone of the principle place of business, date business began, and state in which organized.

I certify the accuracy of this information.

Signature: ___________________________________________________________________

Name and title (print or type): _________________________________________________

Date: _____________________________________________________________________
# Proposal Score Sheet

**FOR DRED USE ONLY:**

<table>
<thead>
<tr>
<th>COMPANY</th>
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<tbody>
<tr>
<td>REVIEWER</td>
</tr>
<tr>
<td>DATE</td>
</tr>
<tr>
<td><strong>TOTAL SCORE</strong></td>
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<table>
<thead>
<tr>
<th>Criteria</th>
<th>Max Points</th>
<th>Score</th>
<th>Notes</th>
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<tbody>
<tr>
<td><strong>Experience and Qualifications of key staff and subcontractors</strong></td>
<td>30</td>
<td></td>
<td></td>
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<tr>
<td>Personnel/subcontractor experience; ability to absorb project into current workflow; ability to work with OIC/DED and its partners; knowledge of website maintenance best practices; knowledge of online security best practices; knowledge of state, regional, and international aerospace and defense sector.</td>
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<td><strong>Overall strategy and approach, methodology</strong></td>
<td>30</td>
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<tr>
<td>Proposal reflects the ability to collaborate with multiple agency partners and NH businesses to implement stated goals and objective, strategies, and projects. Description of processes and procedures in place to meet deliverables.</td>
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<tr>
<td><strong>Prior work and past performance</strong></td>
<td>20</td>
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<tr>
<td><strong>Cost of Services</strong></td>
<td>20</td>
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<tr>
<td>Proposal shall include all pricing information relative to performing the scope of services described in the RFP.</td>
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</table>
AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

## GENERAL PROVISIONS

<table>
<thead>
<tr>
<th>1.1 State Agency Name</th>
<th>1.2 State Agency Address</th>
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<tr>
<td>1.3 Contractor Name</td>
<td>1.4 Contractor Address</td>
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<td></td>
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<tr>
<td>1.5 Contractor Phone Number</td>
<td>1.6 Account Number</td>
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<tr>
<td>1.7 Completion Date</td>
<td>1.8 Price Limitation</td>
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<tr>
<td>1.9 Contracting Officer for State Agency</td>
<td>1.10 State Agency Telephone Number</td>
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<tr>
<td>1.11 Contractor Signature</td>
<td>1.12 Name and Title of Contractor Signature</td>
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<tr>
<td>1.13 Acknowledgment: State of , County of</td>
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<tr>
<td>On , before the undersigned officer, personally appeared the person identified in block 1.12, or satisfactorily proven to be the person whose name is signed in block 1.11, and acknowledged that she executed this document in the capacity indicated in block 1.12</td>
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<tr>
<td>1.13.1 Signature of Notary Public or Justice of the Peace</td>
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<tr>
<td>1.13.2 Name and Title of Notary Public or Justice of the Peace</td>
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<tr>
<td>1.14 State Agency Signature</td>
<td>1.15 Name and Title of State Agency Signature</td>
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<tr>
<td>1.16 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)</td>
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<td>By:  Director, On:</td>
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<td>1.17 Approval by the Attorney General (Form, Substance and Execution) (if applicable)</td>
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<td>By:  On:</td>
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<tr>
<td>1.18 Approval by the Governor and Executive Council (if applicable)</td>
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<td>By:  On:</td>
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</table>
1. EMPLOYMENT OF CONTRACTOR SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 (“State”), engages contractor identified in block 1.3 (“Contractor”) to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference (“Services”).

3. EFFECTIVE DATE/COMPLETION OF SERVICES.
3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.8, unless no such approval is required in which case the Agreement shall become effective on the date the Agreement is signed by the State Executive Council as shown in block 1.4 (“Effective Date”).
3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT. Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payment hereunder, are contingent upon its availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRE LIMITATION/PAYMENT.
5.1 The contract price, method of payment, and terms of payment are identified in and more particularly described in EXHIBIT B which is incorporated herein by reference.
5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:1 through 80:7-c or any other provision of law.
5.4 Notwithstanding any provision in this Agreement to the contrary, and not withstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/EQUAL EMPLOYMENT OPPORTUNITY.
6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including vision, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws.
6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.
6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 (“Equal Employment Opportunity”), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor’s books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL.
7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.
7.2 Unless otherwise authorized in writing, during the term of this Agreement and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of the
8. EVENT OF DEFAULT/REMEDIES.
8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder (“Event of Default”):
8.1.1 failure to perform the Services satisfactorily or on schedule;
8.1.2 failure to submit any report required hereunder; and/or
8.1.3 failure to perform any other covenant, term or condition of this Agreement.
8.2 Upon the occurrence of any Event of Default, the State may take any one, more, or all, of the following actions:
8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;
8.2.2 give the Contractor a written notice specifying the Event of Default and demanding that all payments be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;
8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or
8.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

9. DATA/ACCESS/CONFIDENTIALITY/ PRESERVATION.
9.1 As used in this Agreement, the word “data” shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of this Agreement, including, but not limited to, all studies, reports, files, drawings, prototypes, designs, computer programs, computer printouts, notes, letters, memos, cables, papers, and documents, all whether finished or unfinished.
9.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.
9.3 Confidentiality of data shall be governed by N.H.S.A. chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

10. TERMINATION. In the event of an early termination of this Agreement for any reason other than the default of the Services, the Contractor shall deliver to the Contracting Officer, not less than fifteen (15) days after the date of termination, a report (“Termination Report”) describing in detail all services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.

11. CONTRACTOR’S RELATION TO THE STATE. In the performance of this Agreement, the Contractor is an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, monies or compensation or other allowances provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice and consent of the State. None of the Services shall be subcontracted by the Contractor without the prior written notice and consent of the State.

13. INDEMNIFICATION. The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (which may be claimed to arise out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.
14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:
14.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than $1,000,000 per occurrence and $2,000,000 aggregate; and
14.1.2 repetitive loss coverage form covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property.
14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.
14. The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. The Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewals of insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to provide the Contracting Officer identified in block 1.9, or his or her successor, no later than thirty (30) days prior written notice of cancellation or modification of the policy.

15. WORKERS’ COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from the requirements of N.H. RSA chapter 281-A ("Workers’ Compensation").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers’ Compensation in connection with activities which this person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers’ Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers’ Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employees of Contractor, which might arise under applicable State of New Hampshire Workers’ Compensation law in connection with the performance of the Services under this Agreement.

16. WAIVER OF BREACH. A failure by the State to enforce any provisions hereof or to act upon any Event of Default shall not be deemed a waiver of its rights with respect to that Event of Default, or any subsequent Event of Default. No express waiver to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered if given at the time of mailing certified mail, postage prepaid, in a United States Post Office address to the parties at the addresses given in blocks 1.2 and 1.4, herein.

18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

19. CONSTRUCTION OF AGREEMENT AND TERMS. This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against any party.

20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify, or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.

23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.