



STATE OF NEW HAMPSHIRE

Department of Safety
Division of State Police

Amendment RFI DOS 2016-1

AMENDMENT

REQUEST FOR INFORMATION FOR:
STATE POLICE CASE MANAGEMENT

ISSUED: March 22, 2016

RFI DOS 2016-1

State Police Case Management - Questions and Answers

#	PG. NO.	SECTION REFERENCE	QUESTION	ANSWER
1	6	2.4.4.4.12	By “navigation” does this imply turn-by-turn directions or a zooming/following map display that is user presented?	Turn by Turn “live” navigation, similar to how a mobile GPS device functions.
2	7	2.4.4.5.1	Would your agency be able to provide any of the following: database schema, data dictionary, data exchange protocol and/or API specifications?	Yes, we currently interface with other in-state CAD/RMS systems, so that information is available.
3	7	2.4.4.5.2	Can the agency provide either a sample of the map data or the name of the application(s) used to create it?	ESRI is the program used to create it.
4	7	2.4.4.6.10	Is the agency looking for a custom CJIS portal for data sharing or integration with existing data sharing system?	This is describing a CJIS secure portal for outside agencies with whom we don’t have a dedicated sharing capability. IE out of state agencies, federal agencies, this could even be expanded to share a specific report with defense counsel for discovery requests. But, at this point it’s just a question of your approach.
5	7	2.4.4.6.14	Is the agency using specific software in the crime lab and can the agency disclose said vendor? If so, do they have an API for vendor integration?	We use JusticeTrax v3.7.33 (http://justicetrax.com/). Please feel free to contact them directly regarding interfaces; currently we have it implemented it as a standalone system.
6	7	2.4.4.6.15	Can the agency clarify the term defendant in this context, is this in regards to transmitting data to Judicial?	We are using defendants interchangeable with suspects, offenders or arrestees. Examples: A butcher knife is used in a homicide, that butcher knife belongs to both Mr. & Mrs. Smith so that piece of evidence needs to be tied to both people. An amount of heroin is found in the possession of a passenger of a vehicle. Both the driver and passenger are going to be charged with offenses, for both of those offenses there needs to be property attached. That single piece of property needs to be attached to multiple defendants.
7	8	2.4.4.6.27	What data or data elements does the agency track for the permits? Is there an existing system that can be integrated with?	The existing system consists of three separate home-grown access databases wick we wish to replace with a single consolidated system. Each database tracks roughly 300 fields; many of which are redundant and could be consolidated.
8	8	2.4.4.6.32	Does the agency have an existing Sex Offender Registry system/software that we can integrate with?	Yes, the existing system is a home-grown access database, however they are in process of updating it. There will be API’s available at time of procurement.

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9	N/A	N/A	You list the other major systems in support of your function as an agency (Licensing, IAD, Investigations, etc), and we would assume of course there are many other supporting technology tools not listed (Access databases, custom applications, other functional tools), that fill in the gaps between them. If we correctly interpret motivations, we would understand that the State is probably experiencing challenges with integration, data sharing, and usability for its personnel due to the disparate technology platforms. A lack of Master Data Management keeps it all segregated, requiring duplicate work or complex integrations, and a challenge when seeking to do unified reporting and analytics. Would this be an accurate assessment on our part? Can you perhaps spell out other challenges driving the vision for your future-state?	100% accurate. Integration of all the different subsystems is key to the success of our project, but obviously with any state government cost (both initial and maintenance) & internal resources are just as important and can probably be more of a challenge than any of the software itself. Another challenge we face is external integration, as it was laid out in the RFI we do need to interface with other agencies through a very specific protocol (J-One).
10	N/A	N/A	Would the State Police would entertain a system using a Dynamic Case Management (DCM) Platform.	Yes
11	7	2.4.4.5	We have a question regarding RFI DOS 2016-1. Paragraph 2.4.4.5 includes references to three “proprietary” systems: mapping, eTicketing and CRMS. Is “proprietary” synonymous with either “commercial” or “developed in-house?” If these products are provided from commercial sources, please identify the vendor, product and version. If these are developed in-house, please provide sufficient detail for determining if an external interface can be supported.	In the case of “proprietary” we’re describing software that was developed in house. The software can be easily interfaced using current programming methods according to the J1 schema, that schema will be available at procurement.
12	N/A	N/A	How many users the Department will be requiring software licenses for.	Here are some round numbers. We have approximately 450 total individual users, (to include dispatch, prosecution & clerical staff). Approximately 200max concurrent at any single time.
13	N/A	N/A	Can a vendor submit more than one response if they believe they have multiple products meets the needs of the state?	Yes.