

STATE OF NEW HAMPSHIRE

NH Department of Safety
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ADDENDUM # 3 TO RFP INVITATION # 2016-033

DATE OF BID OPENING: April 8, 2016 TIME OF BID OPENING: 2:30 PM

FOR: Department of Safety Division of Motor Vehicles – MAAP Support

Addition 1

Add to APPENDIX C as new section C-4:

C-4 Transition Responsibilities and Requirements

During the sixty (60) days prior to the completion/termination of this contract, the vendor shall provide State staff, DOIT staff and contracted resources with complete and thorough documentation of all deliverables provided, comprehensive training materials and conduct a comprehensive knowledge transfer. This shall include, but not be limited to MAAP logical and physical design, development, enhancements, updates, new processes, unit testing, system testing, user acceptance testing, implementation, performance testing and tuning, and business process analysis and improvement. A minimum of three (3) complete sets of documentation is required including paper and electronic.