



State of New Hampshire
Department of Safety
Division of Emergency Services and Communications

Addendum to RFP 2015-170 "Next Generation 911 (NG9-1-1)"
Advertised: February 11, 2015

Official RFP Link: [RFP DOS 2015-170](http://das.nh.gov/purchasing/specRFP.asp?rfpID=9420)
<http://das.nh.gov/purchasing/specRFP.asp?rfpID=9420>

Date of Addendum: 3/25/15

Designator of Addendum: Addendum F

RE: Additional Vendor Questions and Responses

The following questions were inadvertently missed when providing the written responses to vendor questions (as posted Friday, March 20, 2015). These were received with all other Vendor questions. They were unintentionally not included and so the DESC, now aware of the omission, is herein providing responses.

Reference: C-2, Table C-2, C-1-G, row 29, page 55

Question: The RFP states "The MIS system shall be designed to be highly reliable and protect data security and integrity." Does DESC require the following from the Vendor?

- a) End point protection
- b) Logging event security
- c) Single sign on from centralized directory service
- d) Two (2) factor authentication
- e) DMZ
- f) Deep Packet Inspection and regularly updated signatures
- g) VPN connectivity between workstations and server equipment
- h) Satisfy requirements of NENA Security for Next-Generation 9 1 1 Standard (NG-SEC, document 75 001 dated February 6, 2010)

Answer: The Bidder should explain how they will provide a successful, integrated MIS component as described in the RFP. Any MIS system should utilize the best practices NH OIT standards provided as an addendum to this RFP.

Reference: C-3, page 57

Question: Please provide instructions for clarification on how Table C-3 should be populated, including clarification on whether our explanation can be provided in the 3rd column of the table if it is not found elsewhere in the proposal response.

Answer: Bidders should insert the page number of their proposal that corresponds to the location of the implementation plan in the vendor's response to this RFP. Bidders may use the third column for explanations.

Reference: F-3, page 63

Question: Customer's period of performance indicated June 30, 2015 start date; assuming an installation period, when will the first year of warranty begin? Table F-3 has a column for initial cost, FY 2015, 2016, 2017, and 2018. Is the initial cost column the first year of warranty after install?

Answer: The first year warranty period will begin after successful completion of installation to include acceptance testing. Yes, the first column shall be interpreted as the first year of maintenance after a successful installation for the system.

Reference: H-4, page 69

Question: Appendix H, Paragraph 4 seems to suggest that the State could authorize the winning vendor to proceed before the State has secured appropriate funding, or withhold payment until funds become available, and perhaps never pay the vendor if the appropriation is not secured. Is State's authorization to proceed with the work predicated on required funds having been appropriated?

Answer: Yes.

If you have any additional questions, please feel free to contact:

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3/25/15

Date