



LiveHealth Online: see a doctor 24/7

It's quick and easy

Sign up for LiveHealth Online today!
It's quick and easy to sign up — just go to livehealthonline.com or download the mobile app.



apple.com



play.google.com/store

The next time you or someone in your family needs to see a doctor, use LiveHealth Online. See a doctor with a smartphone or tablet using our free app, or a computer with a webcam.¹

With LiveHealth Online, you get:

- Immediate, 24/7 access to board-certified doctors.
- Secure and private video chats with your choice of doctor.
- Prescriptions that can be sent to your pharmacy, if needed.²

A LiveHealth Online visit costs \$15 for State of NH employees and dependents. If you are covered by a Medicare plan, your cost will be \$49.

When to use LiveHealth Online:

Some of the most common uses include:

- Cold and flu symptoms
- Allergies
- Sinus infections
- Migraines
- Upper respiratory infections
- Bronchitis
- Family health questions
- Stress, depression, anxiety and other related issues



LiveHealth
ONLINE



1 LiveHealth Online is offered in select states and is expected to grow more in the near future. Visit the home page at livehealthonline.com to see the latest map showing where service is available.

2 As legally permitted in certain states.

LiveHealth Online is the trade name of Health Management Corporation, a separate company providing LiveHealth services on behalf of Anthem Blue Cross and Blue Shield.

Anthem Blue Cross and Blue Shield is the trade name of Anthem Health Plans of New Hampshire, Inc. (HMO plans are administered by Anthem Health Plans of New Hampshire, Inc. and underwritten by Matthew Thornton Health Plan, Inc., independent licensees of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross and Blue Shield names and symbols are registered marks of the Blue Cross and Blue Shield Association.

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Registering with LiveHealth Online is quick and easy

Visit livehealthonline.com to get started. Then follow these steps:

1. Enter your first and last name
2. Provide and confirm your email address
3. Create a secure password for your account
4. Read the "Terms of Use" and check the box to agree
5. Choose your location in the drop-down box of states
6. Enter your birth date
7. Choose your gender
8. For the question "Do you have insurance?" select **Yes**. Be sure to have your Anthem member ID card handy to complete your insurance information.
9. For **Health Plan**, in the drop-down box select **Anthem Blue Cross and Blue Shield**
10. For **Subscriber ID**, enter your identification number, which is found on your Anthem member ID card
11. Select **Yes** if you are the primary subscriber or **No** if you are not the primary subscriber
12. Select the green **Finish** button

Your account securely stores your personal and health information

You can be confident knowing you can easily connect with doctors when you need to consult about certain conditions, share your health history, and schedule online visits at times that fit your schedule.

How LiveHealth Online works



How to use LiveHealth Online on your computer

Learn your system requirements now, to make sure you can access LiveHealth Online before you need it. You can [get the details here](#).

Questions about how to use LiveHealth Online?

Call toll free at 1-855-603-7985, or email customersupport@livehealthonline.com. If you send us an email, please include your name, email address and a phone number where we can reach you.

Questions about your health plan coverage?

Call the Designated Service Unit at 1-800-933-8415.

*Select a doctor licensed to practice in the state where you're physically located. If that doctor is seeing another patient, you can choose to go to an online waiting room or you can select another doctor who is available at that moment.



You'll find the Web address for LiveHealth Online on the back of your Anthem ID card.